



THE LONDON BOROUGH  
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DATE: 26 October 2015

To: Members of the  
**PUBLIC PROTECTION AND SAFETY POLICY DEVELOPMENT AND SCRUTINY  
COMMITTEE**

Councillor Alexa Michael (Chairman)  
Councillor Chris Pierce (Vice-Chairman)  
Councillors Julian Benington, David Cartwright, Will Harmer, Samaris Huntington-  
Thresher, Tom Philpott, Michael Tickner and Richard Williams

Non-Voting Co-opted Members –

Precious Adewunmi, Bromley Youth Council  
Terry Belcher, Safer Neighbourhood Board  
Dr Robert Hadley, Bromley Federation of Residents Associations  
Alf Kennedy, Bromley Neighbourhood Watch

A meeting of the Public Protection and Safety Policy Development and Scrutiny  
Committee will be held at Committee Room 1 - Bromley Civic Centre on **TUESDAY 3  
NOVEMBER 2015 AT 7.00 PM**

MARK BOWEN  
Director of Corporate Services

*Copies of the documents referred to below can be obtained from  
<http://cds.bromley.gov.uk/>*

## **PART 1 AGENDA**

**Note for Members:** Members are reminded that Officer contact details are shown on each report and Members are welcome to raise questions in advance of the meeting.

### **STANDARD ITEMS**

- 1 APOLOGIES FOR ABSENCE AND NOTIFICATION OF SUBSTITUTE MEMBERS**
- 2 DECLARATIONS OF INTEREST**
- 3 QUESTIONS FROM COUNCILLORS AND MEMBERS OF THE PUBLIC  
ATTENDING THE MEETING**

In accordance with the Council's Constitution, questions to this Committee must be received in writing 4 working days before the date of the meeting. Therefore please ensure questions are received by the Democratic Services Team by 5pm on Tuesday 27<sup>th</sup> October 2015.

- 4 **MINUTES OF THE PUBLIC PROTECTION AND SAFETY PDS COMMITTEE MEETING HELD ON 15TH SEPTEMBER 2015** (Pages 1 - 14)
- 5 **MATTERS ARISING** (Pages 15 - 18)
- 6 **POLICE UPDATE**
- 7 **CHAIRMAN'S UPDATE**
- 8 **MINUTES OF THE PREVIOUS MEETING OF THE SAFER BROMLEY PARTNERSHIP STRATEGIC GROUP** (Pages 19 - 30)

#### **HOLDING THE PORTFOLIO HOLDER TO ACCOUNT**

- 9 **QUESTIONS TO THE PORTFOLIO HOLDER FROM MEMBERS OF THE PUBLIC AND COUNCILLORS ATTENDING THE MEETING**

In accordance with the Council's Constitution, questions to this Committee must be received in writing 4 working days before the date of the meeting. Therefore please ensure questions are received by the Democratic Services Team by 5pm on 27<sup>th</sup> October 2015.

- 10 **PRE-DECISION SCRUTINY OF PORTFOLIO HOLDER REPORTS**

The Public Protection and Safety Portfolio Holder to present scheduled reports for pre-decision scrutiny on matters where he is minded to make decisions.

- a **BUDGET MONITORING 2015/16** (Pages 31 - 36)

#### **POLICY DEVELOPMENT AND OTHER ITEMS**

- 11 **DRUG MISUSE IN BROMLEY** (Pages 37 - 60)
- 12 **PORTFOLIO PLAN UPDATE AND ENFORCEMENT ACTIVITY--APRIL 2015--SEPTEMBER 2015** (Pages 61 - 76)
- 13 **CCTV UPDATE** (Pages 77 - 94)
- 14 **WORK PROGRAMME AND CONTRACTS REGISTER** (Pages 95 - 100)
- 15 **CONFIRMATION OF THE NEXT MEETING DATE**  
The next meeting is scheduled for January 20<sup>th</sup> 2016.

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## **PUBLIC PROTECTION AND SAFETY POLICY DEVELOPMENT AND SCRUTINY COMMITTEE**

Minutes of the meeting held at 7.00 pm on 15 September 2015

### **Present:**

Councillor Alexa Michael (Chairman)  
Councillor Chris Pierce (Vice-Chairman)  
Councillors Julian Benington, David Cartwright,  
Samaris Huntington-Thresher, Tom Philpott,  
Michael Tickner and Richard Williams

Terry Belcher and Alf Kennedy-Co-opted Members

### **Also Present:**

Chris Hafford, Nigel Davies and Rob Vale  
Councillor Kate Lymer

### **STANDARD ITEMS**

#### **6 APOLOGIES FOR ABSENCE AND NOTIFICATION OF SUBSTITUTE MEMBERS**

Apologies were received from Councillor Will Harmer, and from Runa Uddin from Victim Support.

#### **7 DECLARATIONS OF INTEREST**

Councillor David Cartwright declared an interest as a member of the London Fire and Emergency Planning Authority.

#### **8 QUESTIONS FROM COUNCILLORS AND MEMBERS OF THE PUBLIC ATTENDING THE MEETING**

Two oral questions were received from Councillor Richard Williams. The question and responses are appended to these minutes.

There were no questions from Members of the Public.

#### **9 MINUTES OF THE PUBLIC PROTECTION AND SAFETY PDS COMMITTEE MEETING HELD ON 30th June 2015**

The Committee considered the minutes of the meeting of Public Protection and Safety PDS Committee held on 30<sup>th</sup> June 2015.

**RESOLVED that the minutes of the meeting held on 30<sup>th</sup> June 2015 be agreed.**

## **10 MATTERS ARISING**

Report CSD15099

The Committee noted Matters Arising from previous meetings.

### Community Payback:

The Committee were informed that a new Community Payback contract was being drawn up, and that more information would follow in due course.

### CCTV:

The Executive Director of Environmental and Community Services explained to Members what the reasons were for delays affecting the progression of the CCTV refurbishment project. The delay had been caused by formal objections to the procurement process. These were legal issues that were being dealt with by LBB's legal department. It was anticipated that the project would now progress effectively. It was also noted that no adverse costs around CCTV had occurred. It was anticipated that the implementation of the CCTV Control Room (Refurbishments) Project would be completed in January and a report brought before Members at the November meeting of the PDS.

### Waste 4 Fuel:

The Executive Director of Environmental and Community Services informed the Committee that a meeting had recently taken place involving himself, the Chief Executive and the Deputy Leader, with the DEFRA (Department for the Environment, Food and Rural Affairs) Minister. The general sentiment expressed by the Public Sector concerning this matter, was that there was a reluctance to take further action until the issue of the future ownership of the site was resolved. The current landowner was reluctant to give up ownership of the land, despite the fact that it may be a liability for him.

### Gangs:

The Committee were informed that a detailed update on Gangs would be provided to Members in November.

### Visit to a Women's Refuge:

It was noted that Councillor Cartwright and Councillor Lymer would be visiting a women's refuge in October 2015.

**RESOLVED that the Matters Arising report be noted, and that the Committee be updated concerning Community Payback in due course.**

## **11 CHAIRMAN'S UPDATE**

The Chairman updated the PDS Committee as follows:

The Chairman participated in the Safer Neighbourhood Board crime stall at the Big O Festival on Saturday 4th July 2015. Here she asked members of the public to complete a questionnaire about crime priorities.

On Saturday 11th July, the Chairman took part in a visit to the refurbished Orpington Fire Station in Avalon Road. She was joined by several other PDS members for an informative tour of the station.

A joint meeting of the PP&S PDS and General Purposes & Licensing Committee was held on Tuesday 14th July 2015 to discuss and determine the Council's licensing policy.

A joint meeting involving members of the PP&S, Education and Social Care PDS Committees was held on Wednesday 22nd July 2015 to consider the Youth Offending Team Improvement Plan. (The Chairman was absent due to family reasons).

A visit to the Community Rehabilitation Company in Orpington took place on Monday 14th September in which the Chairman participated. Those attending learned about the different aspects of the CRC's work in helping people to turn away from crime and improve their lives.

**RESOLVED that the Chairman's update be noted.**

## **12 POLICE UPDATE**

The Borough Commander updated the Committee as follows:

The MOPAC (Mayor's Office for Policing and Crime) Police and Crime Plan 2013-2016 had set a target to reduce key neighbourhood (or MOPAC 7) crimes by 20% over a five year period. The Borough Commander informed the Committee that Bromley Police had reduced overall crime by 16.2% against the 20% target.

Four years into the MOPAC 7 Policing and Crime Plan, it was noted that as well as overall crime being reduced by 16.2%---over the four year period to date:

- Burglary had reduced by 27.7%
- Violence with injury had increased by 7.5%
- Robbery figures were down by nearly 48%
- Theft from motor vehicles was down by 26.2%
- Theft of motor vehicles had increased by 1.5%
- Theft from the person was down by 4.3%
- Criminal damage was down by 8.2%

The Chairman referred to a document detailing MOPAC crime data to July 2015. The data detailed increases in violence with injury, assault with injury, increases in

sexual violence, increase in knife crime with injury and an increase in homophobic, disability and racist crime. These were issues of concern to the Committee.

The Committee were updated concerning Operation Omega, which was a nationwide MET initiative to infuse the streets with police officers in crime hotspots. The initiative had involved the use of new recruits, Safer Neighbourhood Officers and CID, and had proved very successful in improving primary investigation. Data showed that the Operation had contributed positively to MOPAC 7 crime statistics, and so Bromley Police were looking to extend the initiative.

The Borough Commander was pleased with call handling response times. It was the case that 90.9% of "I" calls were responded to within 15 mins, and that 92.4% of "S" calls were responded to within 60 minutes. "I" calls are calls requiring an emergency response, and "S" calls are priority calls needing a police response, but not with the same urgency as an "I" call.

Bromley Police were developing plans to deal with possible crime and ASB on Halloween and Bonfire Night in targeted areas.

The Borough Commander updated the Committee concerning the rollout of "Met Trace". "Met Trace" was an invisible liquid that could be used to mark property; it was only visible under UV light. The MET plan was that 440,000 homes would use the product to mark items over a three year period. Previous trials of the product had resulted in a fall in burglaries by 70%. Distribution of the product in Bromley had commenced the week prior to the PDS meeting, with a team of 1PC and 5 PCSOs. The plan for Bromley was to distribute 3500 kits to 4,300 households in roads with the highest number of recorded burglaries in different Wards.

The Committee were appraised concerning the number of police officers and PCSOs currently assigned to Bromley Police. There were 484 police officers, against a weighting of 445, which was 39 above target. The allocation of PCSOs for Bromley was 44, but 57 were currently working for Bromley Police, the FTE was 54, so in terms of full time PCSOs, Bromley Police were currently 4 above target.

The Committee heard that a new Superintendent had arrived to replace David Tait as Deputy Borough Commander. David Tait had now reverted back to the role of Chief Inspector for the Safer Neighbourhood Team. The new Superintendent was Trevor Lawry, who would be acting as Deputy Borough Commander. The Borough Commander touched upon the work of the Bromley Gangs and Serious Youth Violence Strategic Board, which had been set up by David Tait, and on the work of the Bromley Gangs Focus Group which had been set up by Peter Sibley. The Borough Commander also referenced the Gangs prevention programme that the Local Authority and the Police were encouraging schools to take up. Joint funding for this had been secured from LBB and the MET.

The Borough Commander outlined the work of the Police Gangs Unit, and subdivided the work of the Unit into six primary categories:

Proactivity  
Reactivity  
Pre-release plan and prison visits  
Matrix nominal home visits  
Operations  
Patrols

The Borough Commander had some difficult news to disseminate to Members around the MET's plans for the future, due to continued reductions in the Police budget. It was the case that in the region of £560m-£600m of savings had already been made. These savings had been made by reducing staff numbers, closing buildings, and bringing in new structures to Brigade Services. The bad news was that the Police budget was not protected, and that it was anticipated that further savings of between 25%-40% would be announced at the end of the year. This would equate to estimated total savings of between £800m-£1.2b. It was the case that to set a lawful budget, the MET Police Commissioner had to find a way of saving £160m from the 2016/17 budget. In Bromley, this could mean that officer numbers could reduce by 100, and that Safer Neighbourhood bases may have to close. All stakeholders were waiting for the Home Office budget to be clarified.

The Chairman expressed concern that reducing police numbers would have a negative impact, and that crime figures may start to ascend as a result. Cllr Samaris Huntington Thresher expressed concern over the effects of a possible reduction in police buildings, and wondered where officers would be based, and if there would be a loss of police time in officers having to travel greater distances between buildings. The Borough Commander responded that due to developments in mobile IT, there may be less reliance on officers being based in buildings, and that they could be more mobile, but he also acknowledged that some police time could also be lost in travelling between locations.

Councillor David Cartwright thanked the Police for all of their hard work. He stated that the value of PCSOs had not been fully appreciated and that they were part of the local community and a source of invaluable intelligence. He also referenced the recent death of a young pillion passenger and expressed dissatisfaction with the current MPS "non pursuit" policy. He felt that young people on motor bikes were being allowed to do what they wanted, even if this meant that they killed themselves. The Borough Commander responded that it was current MET policy not to pursue young people on motor bikes, and his officers would continue to abide by this policy until it changed. He made the point that if this young person had died while the Police were in pursuit, then the Police would have been scrutinised. The Borough Commander noted the point made concerning PCSOs and responded that there were no easy decisions. Cllr Cartwright expressed the view that it should be made a more serious offence to ride a motor bike or motor scooter without a crash helmet, so that this would act as a deterrent. The Borough Commander informed the Committee that the Police were looking to undertake more talks in schools, and more schools intervention.

**RESOLVED that the Police Update be noted.**

### **13 NEIGHBOURHOOD WATCH PRESENTATION**

A brief presentation on the work of Bromley Neighbourhood Watch was given by Mr Alf Kennedy. The Committee were informed that the origins of NW could be traced to 1964 in Chicago. The organisation started in the UK in 1982; there were currently 600 Watches in Bromley, and 3.8 nationally.

Mr Kennedy informed the Committee that the organisation was looking for a single distinctive branding like "Crimestoppers" and that this was expected to be finalised by the end of 2015.

**RESOLVED that the Neighbourhood Watch presentation be noted.**

### **HOLDING THE PORTFOLIO HOLDER TO ACCOUNT**

#### **14 QUESTIONS TO THE PORTFOLIO HOLDER FROM MEMBERS OF THE PUBLIC AND COUNCILLORS ATTENDING THE MEETING**

Two questions were received from Cllr Richard Williams for oral response, and are attached as an appendix to these minutes.

### **15 QUARTER ONE CAPITAL MONITORING REPORT**

Report FSD 15053

The purpose of this report was to outline the revised Capital Programme approved by the Executive in July 2015 and to approve the agreed variations. There was a variation of £320k that required to be carried forward to 2015/16. This money had to be carried forward to the next financial year due to unexpected delays around the implementation of the CCTV Control Room (Refurbishments) Project.

**RESOLVED that the Portfolio Holder approve the changes agreed by the Executive to the Capital Monitoring Project in July 2015.**

### **16 ASB VERBAL UPDATE**

The ASB verbal update was provided by Mr Rob Vale. Mr Vale informed the Committee that levels of ASB had been decreasing, largely as a result of the effectiveness of Operation Crystal.

The "Community Trigger" had not been invoked as matters were being addressed.

One Community Protection Notice had been issued this year, and one had been threatened but not pursued.

Mr Vale indicated that he would provide further information in the agenda item on "Operation Crystal".



**RESOLVED that the ASB verbal update be noted.**

**17 OPERATION CRYSTAL UPDATE**

Report ES 15063

Mr Rob Vale updated the Committee concerning Operation Crystal which is a MOPAC funded anti-social behaviour initiative to tackle crime, the funding runs from March 2013 to December 2016; the initiative is focused on four hotspots in the borough. The hotspots are Kimmeridge, Riverbirds, and two areas in Penge.

Operation Crystal had been successful in clearing long term rubbish, cleaning away graffiti, dealing with high profile offenders, and raising the awareness in the community of the commitment from public services to deal with the problems of the area.

Mr Vale explained to the Committee that the agencies involved were two years into a four year plan. The results had been good, and the relationships between the various agencies involved had also been developed. MOPAC were pleased with the Operation, and stated that it was an example of best practice. The Chairman was very pleased with the report, and with the outcomes outlined on the report. The Chairman was of the opinion that the initiative should continue beyond the four year period, and wondered if LBB could re-bid to MOPAC for funding. Mr Vale responded that a recent horizon scanning meeting had taken place with MOPAC and that he did hope that LBB would be able to secure funding beyond the current 4 year term. The Chairman was of the opinion that a press release should be disseminated to publicise the success of the multi-agency operation.

The Vice Chairman stated that he fully supported the operations, and felt that the outcome had been a better interaction from residents, with residents now being more likely to make reports of ASB to the Council or the Police. Cllr Julian Benington enquired what the cost was in running the operation, and the response to this was that the cost was in the region of £40k which was primarily for the cost of the co-ordinator post.

The Chairman expressed the view that if future MOPAC funding was not forthcoming, then funding should be provided by LBB.

**RESOLVED that the Operation Crystal update report be noted.**

**18 EXPENDITURE ON CONSULTANTS 2014/15 AND 2015/16**

Report CEO 15010

Report CEO15010 was the report "Expenditure on Consultants 2014/15 and 2015/16" written by Lesley Moore (Assistant Director for Special Projects and Transformation). The report was originally written for the ER PDS Committee who

had requested a full report on Consultant expenditure in the last year, and was now also being referred to the Public Protection and Safety PDS Committee for further scrutiny of the contracts relating to Public Protection.

The Chairman referred the Committee to Appendix 2 of the report which detailed the Public Protection Safety Portfolio Contracts. She directed the attention of the Committee to the consultancy contract given to Osborne Thomas Ltd with respect to work carried out in undertaking a staff investigation concerning a disciplinary matter. The cost of this single contract was £10,710. The Chairman asked why an outside consultant was employed to carry out this work when it seemed sensible that this sort of work could be undertaken by LBB HR. The Executive Director for Environmental and Community Services responded that this consultant was procured by HR as they felt that in this particular instance, they did not have the capacity to undertake the work.

Councillor David Cartwright echoed the concerns expressed by the Chairman, and wondered how the PDS Committee could ascertain if the total expenditure on consultants for the Public Protection Portfolio (nearly £47k) was value for money or not? The Executive Director for Environmental and Community Services answered that more detail was available, but the information was not detailed on this particular report. Cllr Cartwright felt that the Committee should see more detail of this contract so that they could scrutinize properly.

The Chairman then turned her attention to the consultancy costs of £27,968K paid to Eclipse Research Limited with respect to CCTV consultancy. She asked if this was value for money, given the problems that had emerged with the CCTV contract. The Executive Director for Environmental and Community Services stated that it should be borne in mind that a gap had been left by the departure of the CCTV Manager. It was this consultant that had formulated the CCTV contract that LBB had gone to market with. The Director was of the opinion that in this case the consultant had done a very good job. The contract had been the subject of a legal challenge over the procurement process. The fact that the legal challenge had been defeated swiftly by LBB's Legal Team, was a testament to the soundness of the original contract process used by the consultant.

Cllr Michael Tickner observed that in all of the Public Protection Portfolio contracts, only one tender for the contracts was being looked at; he expressed the view that the contracts were not being tendered properly. The Executive Director for Environmental and Community Services explained to the Committee that all of the contracts were tendered using an online system called "Due North". He felt that it may be helpful if more than one system could be used. Cllr Tickner enquired if the contractors had to pay a fee to register on the online portal; the answer to this was no.

Cllr Samaris Huntington Thresher stated that the fact that in all these cases there was only one bid for contracts was a cause for concern and that this should be challenged. She also made the observation that this problem was not confined to the Public Protection Portfolio. She queried how the marketing for these contracts was being undertaken. She suggested that LBB look at new ways of marketing contracts, possibly using the LBB website as one alternative. She was keen to

involve local businesses. The Executive Director for Environmental and Community Services pointed out that in some instances it was the case that the market was very specialised, and in these circumstances it was often difficult to get comparisons. Cllr Samaris Huntington Thresher was interested to know what percentage of contracts accounted for single bids, and was of the opinion that this was a matter that should be referred back to the E&R PDS Committee.

The Vice Chairman stated that officers were following Contract Procedure Rules and had acted in accordance with their delegated authority under the Rules.

**RESOLVED that the report on Expenditure on Consultants be referred back to the E&R PDS Committee for further scrutiny.**

## **19 COUNTER TERRORISM AND SECURITY ACT 2015**

Report ES 15065

This report was written by Mr Robert Vale, Head of Trading Standards and Community Safety. The purpose of the report was to update Members on the implications of the Government's Prevent Strategy, and the duty place on local authorities by the Counter Terrorism and Security Act 2015. The report would also be disseminated to the Safer Bromley Partnership at their meeting on the 28<sup>th</sup> September 2015.

The Chairman directed the attention of the Committee to section 3.8 of the report concerning the use of local authority resources in publicly owned resources. Section 3.8 referred to using filtering solutions that would LIMIT internet access to terrorist and extremist material. The Chairman expressed the view that LBB should seek to prevent access totally rather than to limit access.

Mr Vale underlined the fact that currently LBB was regarded as a low risk borough. He felt that it would be prudent to consult with other boroughs to see how they were implementing the "Prevent" strategy.

Cllr David Cartwright declared that this matter was something that the Safer Bromley Partnership should be focussing on, he requested feedback from the SBP as soon as possible, and requested to see a SBP action plan. The Committee were in agreement that feedback on the work of the SBP in this regard, should be feedback to the PDS Committee by March 2016 at the latest.

There was some discussion as to what constituted "public buildings." With reference to schools it was noted that LBB would have responsibility for implementing relevant measures at local authority schools, but that Academies would be responsible for implementing their own policies. Mr Vale commented that the main threats were likely to come not from individuals using public computers, but from private individuals accessing information from the privacy of their own bedrooms.

**RESOLVED** that an update from the Safer Bromley Partnership outlining the action plan for implementing the Prevent Strategy, be brought back to the PDS Committee no later than March 2016.

**20 MINUTES OF THE PREVIOUS MEETING OF THE SAFER BROMLEY PARTNERSHIP STRATEGIC GROUP**

**RESOLVED** that the minutes of the previous meeting of the Safer Bromley Partnership be noted.

**21 WORK PROGRAMME AND CONTRACTS REGISTER**

Report CSD 15100

The Committee noted the Work Programme and Contracts Register.

**RESOLVED** that:

**(1) A Gangs Update report be brought to the Committee at the next meeting in November 2015**

**(2) The Victim Support Update be moved to the meeting on the 20<sup>th</sup> January 2015**

**(3) An update on the “Prevent” Strategy (as actioned by the SBP) be brought to the Committee for March 2016.**

**22 UPDATE ON VISITS AND CONFIRMATION OF NEXT MEETING DATE**

The Committee noted the recent visit to the Community Rehabilitation Centre in Orpington, and the visit in October to a Women’s refuge.

**Questions to the Portfolio Holder**

The Meeting ended at 9.15 pm

Chairman

## **Public Protection @ Safety PDS Committee—15<sup>th</sup> September 2015**

Questions for oral response from Cllr Richard Williams:

To the Portfolio Holder:

**As Bromley is emerging as a gang Borough, with at least 4 gangs known in the Penge / Anerley area, what support and assistance is the Council giving to the police and local community groups to try and tackle this issue and put the community at ease?**

### **Answer:**

Concerning gangs, the Council supports and provides assistance to the Police and partner organisations in many ways.

Officers in the LBB ASB team work with the Police daily, sharing information and intelligence about youth disorder, ASB and gangs. We have recently provided statements and supporting evidence to support police action against a gang nominal, and we have provided intelligence to support police officers in Operation Omega.

Following the Peer Review report, a Gangs and Serious Youth Violence Board (reporting to The Safer Bromley Partnership) was set up to meet quarterly. Local authority representatives on the Board alongside the Police and Oxleas NHS Trust include the ASB Co-Coordinator, Youth Offending Services, and our Assistant Directors for Housing, Children's Safeguarding & Social Care, and Education. The Board's strategy focuses on Prevention, Intervention, Enforcement and Co-ordination, and their first task was to set up a 15-point Action Plan which is progressing well.

The ASB Co-coordinator for LBB also chairs the Borough Gangs Focus Group which discusses casework around gang members. Members of the Gangs Focus Group include the Police, Schools, Probation and the Youth Service.

The borough has also worked with partners to support a closure order using housing legislation against a known gang member who was identified as dealing in drugs. We have also worked with Police in issuing ABCs (Acceptable Behavior Commitments) to gang members in Bromley. ABCs put together a clear outline of what behaviour is acceptable and what is not, and supports gang members to change their behaviour via means such as mentoring and courses such as the London Fire Brigade LIFE course which is a scheme designed to put the lives of young people back on track.

The Leader, Chief Executive and I, in partnership with the Borough Commander, have recently written to other boroughs, requesting details of the re-location of gang members to Bromley. Currently, when gang nominals have been moved into our borough as part of a gang exit strategy by other boroughs, we have not always been informed. This letter hopes to rectify this situation and will allow us to manage the risk to local residents as well as result in better mapping and tracking of gang members.

The recent peer review findings commented that there was strong local leadership in the authority and that senior officers within the partnership were effectively managing the emerging trends.

Last week I went to City Hall to observe a meeting of the Police and Crime Committee, where London Assembly Members put questions to invited experts on issues relating to gangs and serious youth violence in London. These experts, some from charities working with gangs as well as Police from the Trident Gang Crime Command, stated that the primary motivation for joining gangs has evolved. Gangs in London are not racially motivated, all gangs in London are multi-racial, and gangs are no longer organized in order to 'defend a turf'. Young people join gangs in order to make money, usually via the means of drug dealing, with the aim of living a glamorous lifestyle.

The experts at this meeting said the best way to get young people to leave gangs was to provide them with support around finding a job or gaining skills and education with a structured path to a career. To this end, I contributed £300 from my Portfolio Holder's fund and the Council contributed by way of officer time to the recent Jobs Fair (drop in) event which took place in Penge on 12<sup>th</sup> August 2015. This was a free event organized by the Safer Bromley Partnership, Jobs Centre Plus, Affinity Sutton and the Princes Trust, focusing on promoting careers and life long learning which was targeted directly at young people and gang nominals.

As part of our Operation Crystal programme, we have focused on the emerging gang issue by targeting gang members and young people causing ASB with early morning visits by Council and Police Officers. During our recent operations in Penge, Council Officers with the Police Gangs Team knocked on every known gang member's door and strongly encouraged them to attend the Job Fair, whilst also highlighting to them that we know who they are and that we are keeping a watchful eye on them.

The Peer review by the Home Office highlighted the need to do more with regards to prevention. To this end I will assist in funding a programme to be introduced into schools costing £7,000 with the Police contributing £2,000. This programme titled 'Growing Against Violence' is founded on the principles of protection, prevention and partnership, and has already been delivered to 460 schools across London. Chief Inspector Tait is leading this project and will be meeting with the targeted schools next week, all in the north of our borough, in order to finalise the bid for me. Lessons will be delivered to students in school years 6 through to 10 on gang-associated sexual violence, the myths and realities of being in a gang, and knife crime.

Lastly, despite cost pressures on the Council, diversionary activities have been maintained and are run by the Bromley Youth Support Programme at our four Youth Hubs in Mottingham, the Crays, Biggin Hill and Anerley. These centres are open during the day, evenings and weekends and run specific projects and have their own programme of activities targeted to local need.

To the Portfolio Holder and the Borough Police Commander:

**With the announcement that our local PCSO may be scrapped and the reorganising of the police, what work is been taken by LB Bromley and Bromley police to ensure that these actions have the least impact on our communities, and can we have assurance that the Penge office will not be lost if these policies are implemented?**

**Answer:**

The Borough Commander and the Council were only informed mid last week that the number of PCSOs across the Metropolitan Police is under review.

The current position is that the Commissioner and Management Board are still reviewing the options, and no decisions have been made.

Once a decision has been made the Council will consider our options and how we can best support and assist both the police and our residents.

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# Agenda Item 5

Report No.  
CSD15124

London Borough of Bromley

PART ONE - PUBLIC

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**Decision Maker:** Public Protection and Safety PDS Committee

**Date:** 3<sup>rd</sup> November 2015

**Decision Type:** Non Urgent                      Non Executive                      Non Key

**Title:** **MATTERS ARISING**

**Contact Officer:** Steve Wood, Democratic Services Officer  
Tel: 020 8313 4316 E-mail: stephen.wood@bromley.gov.uk

**Chief Officer:** Mark Bowen, Director of Corporate Services

**Ward:** N/A

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1. Reason for report

1.1 **Appendix A** updates Members on matters arising from previous meetings.

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## 2. RECOMMENDATION

2.1 The Committee is asked to review progress on matters arising from previous meetings.

<b>Non-Applicable Sections:</b>	Policy/Financial/Legal/Personnel
Background Documents: (Access via Contact Officer)	Previous Matters Arising reports and Minutes of meetings. Previous Agenda Document.

### Corporate Policy

1. Policy Status: Existing Policy
  2. BBB Priority: Excellent Council
- 

### Financial

1. Cost of proposal: No Cost
  2. Ongoing costs: Not Applicable
  3. Budget head/performance centre: Democratic Services
  4. Total current budget for this head: **£326,980.**
  5. Source of funding: 2015/16 revenue budget
- 

### Staff

1. Number of staff (current and additional): 10 posts (8.75fte)
  2. If from existing staff resources, number of staff hours: Completion of "Matters Arising" Reports for PP&S PDS meetings can take up to a few hours per meeting.
- 

### Legal

1. Legal Requirement: None
  2. Call-in: Not Applicable
- 

### Customer Impact

1. Estimated number of users/beneficiaries (current and projected): This report is intended primarily for Members of the Public Protection and Safety PDS Committee.
- 

### Ward Councillor Views

1. Have Ward Councillors been asked for comments? Not Applicable
2. Summary of Ward Councillors comments: N/A

<u>Minute Number/Title</u>	<u>Matters Arising</u>	<u>Update</u>
<b>30<sup>th</sup> June 2015 Minute 37 Gangs Update</b>	Resolved that a presentation on Gangs be incorporated into the Work Programme.	Update to be provided to the November meeting as part of the Police Update.
<b>15<sup>th</sup> September 2015 Minute 10 Community Payback</b>	The Committee requested that an update on Community Payback be brought to the Committee in due course.	An update will be brought by the Head of Trading Standards and Community Safety to the November PDS meeting.
<b>15<sup>th</sup> September 2015 Minute 10 CCTV</b>	The PDS Committee were updated with the current issues around the CCTV contract and the revised completion date of January 2016. A CCTV update report was requested.	A CCTV update report will be presented to the PDS Committee on November 3rd 2015.
<b>15<sup>th</sup> September 2015 Minute 17 Operation Crystal Update</b>	The success of Operation Crystal was noted, and the Chairman requested a press release to highlight this success.	Press release has been actioned by Susie Clark from the Communications Team.
<b>15<sup>th</sup> September 2015 Minute 18 Expenditure on Consultants.</b>	Members raised concerns around the tendering and commissioning of contracts, and asked for the matter to be referred back to the Executive and Resources PDS Committee.	Concerns have been fed back to the E&R PDS Committee.
<b>15<sup>th</sup> September 2015 Minute 19 Counter Terrorism and Security Act 2015.</b>	It was noted that LBB had statutory responsibilities concerning this Act, and that the Safer Bromley Partnership would be the strategic lead.	Members requested an update concerning the implementation of the requirements of the Act to come to the PDS Committee from the SBP no later than March 2016.

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# Agenda Item 8

## SAFER BROMLEY PARTNERSHIP STRATEGIC GROUP

Minutes of the meeting held at 10.00 am on 28 September 2015

### Present:

Councillor Tim Stevens J.P., Safer Neighbourhood Board  
Sara Bowrey, Education, Care & Health Services  
Daniel Cartwright, (Borough Commander, Fire Services)  
Nigel Davies, (LBB Director, Environmental Services)  
Paula Morrison, (LBB Assistant Director, Public Health)  
Chief Inspector David Tait, (Metropolitan Police)  
Rob Vale, (LBB Trading Standards Manager)  
Kay Weiss, (LBB Assistant Director of Safeguarding and Social Care)  
Selene Grandison (National Probation Service)

### Also Present:

Susie Clark, (LBB Communications Officer)  
Pratheepan Jeyapragasam, (LBB Crime Analyst)  
Superintendent Trevor Lawry, Metropolitan Police

<b>21</b>	<b>APOLOGIES FOR ABSENCE</b>	<b>Action</b>
	Apologies were received from Paul Lehane and from Anne Ball from MOPAC. Apologies were received later in the day from Cllr Kate Lymer.	
<b>22</b>	<b>MINUTES OF THE PREVIOUS MEETING</b>	<b>Action</b>
	The minutes of the meeting held on the 16 <sup>th</sup> June 2015 were agreed.	
<b>23</b>	<b>MATTERS ARISING</b>	<b>Action</b>
	Matters arising from previous meetings were noted.	
<b>24</b>	<b>CHAIRMAN'S UPDATE</b>	<b>Action</b>
	The Police update was given by the Chief Inspector for the Safer Neighbourhood Teams—David Tait. He updated the Strategic Group as follows: <ul style="list-style-type: none"><li>• MOPAC 7 crime overall had reduced by 16.3%, which equated to 1910 less victims</li><li>• Burglary figures had reduced by 27.8%, which was a reduction of 951 victims</li><li>• Criminal Damage had reduced by 8.1%, which was a reduction of 209 victims</li></ul>	

- Robbery had reduced by 46.8%, which was a reduction of 328 victims
- Theft from motor vehicles had reduced by 26.6%, which was a reduction of 556 victims
- Theft from the Person had reduced by 8.2%, which was a reduction of 25 victims

Challenges still existed concerning the theft of motor vehicles which had increased by 2.3%, this equated to 17 more victims. Violence with injury had increased by 7.5% which equated to 142 more victims.

Cllr Tim Stevens was happy with what he perceived to be a proactive and successful campaign to promote domestic abuse issues, and the achievements of the Police in bringing about effective prosecutions; he was pleased with the figures that were being presented by the Police at the meeting. The Chief Inspector confirmed that it was Police policy to promote awareness of domestic abuse issues as much as they could, along with proactive intervention and prosecution. The Head of Trading Standards and Community Safety confirmed that detail would be made available in the Strategic Assessment.

The Chief Inspector spoke about the planned Government Spending Review that was due in December 2015, and expressed concern about future cuts to the MET budget, and the impact the cuts may have on local policing. He stated that as the Police had already made reductions to buildings, his concern now was a possible loss of personnel. He feared that Bromley could end up losing all of their PCSOs. Superintendent Trevor Lawry (the new Deputy Borough Police Commander) informed the Group that the Police would be anticipating revised budget figures to be available in December 2015, and that modelling would take place until then.

The Strategic Group were updated concerning the roll out of "Met Trace." "Met Trace" was an invisible liquid that could be used to mark property; it was only visible under UV light. The MET plan was that 440,000 homes would use the product to mark items over a three year period. Previous trials of the product had resulted in a fall in burglaries by 70%. Distribution of the product in Bromley had already commenced, with a team of 1PC and 5 PCSOs. The plan for Bromley was to distribute 3500 kits to 4,300 households in roads with the highest number of recorded burglaries in different Wards.

The Chief Inspector highlighted the success of police officers using body worn video equipment, especially in domestic abuse cases; this would continue to be rolled out across the MET.

	<p><b>RESOLVED that:</b></p> <p><b>(1) the Police update be noted</b></p> <p><b>(2) the Police to update the Group in early 2016 after the Spending Review that would take place in December 2015.</b></p>	DT/CH
25	<p><b>UPDATE FROM THE SAFER NEIGHBOURHOOD BOARD</b></p> <p>The update concerning the Safer Neighbourhood Board (SNB) was given by the Chairman of the Board, Cllr Tim Stevens JP. The SNB had last meet in July 2015 at a location in Biggin Hill when Chief Inspector David Tait had presented. This was a very well attended meeting with about 40 people present. The SNB was meeting at various locations around the Borough, and turnouts were generally very good. Cllr Stevens stated that:</p> <ul style="list-style-type: none"> <li>• Around 80 people had attended the SNB meeting at Beckenham</li> <li>• Around 70 had attended at Mottingham</li> <li>• Around 50-60 had attended at Orpington</li> <li>• Around 40-50 had attended at Biggin Hill</li> </ul> <p>The Crime Summit was well attended and was a great success, with Bromley Youth Council having a significant impact with their presentation concerning Public Transport issues. Cllr Stevens stated that congratulations were in order to Danie Gordon and her team. There was also a presentation concerning gangs and knife crime. The next meeting of the SNB would be in Penge in November 2015—a suitable location was being sourced.</p> <p>Cllr Stevens asked for clarification concerning the relationship/role that existed between Community Payback and the Safer Bromley Partnership Strategic Group. This had been an issue that both the Group and the Public Protection and Safety PDS Committee required clarification on. The Head of Trading Standards and Community Safety informed the Group that he had recently been informed of a new contact within Probation Services that would be able to provide clarification. This person was Nicola Walters who was a Senior Operations Manager with responsibility for Community Payback. An update would be provided to Group members as soon as this was available. Cllr Stevens reminded the Group that previous difficulties had existed around transport and supervision, but these issues had now been removed and this should help in facilitating a smooth transition back into a productive relationship with Community Payback.</p> <p>Members of the Group were hopeful that this would be the case, as it would be useful for the Youth Offending Service to have access to this resource for young offenders.</p>	<b>Action</b>

	<p><b>RESOLVED that:</b></p> <p><b>(1) the update from the Chairman of the Safer Neighbourhood Board be noted</b></p> <p><b>(2) contact be made with Nicola Walters from Probation Services to re-establish the relationship between Community Payback and LBB</b></p> <p><b>(3) the Youth Offending Service to seek to utilise the Community Payback service in the future for young offenders.</b></p>	<p>RV</p> <p>RV/KW</p>
<p><b>26</b></p>	<p><b>REVIEW OF SBP INITIATIVES AND OPERATION CRYSTAL UPDATE</b></p> <p>The Head of Trading Standards and Community Safety informed the Group that ASB initiatives and Operation Crystal had been going well. The various initiatives were progressing in accordance with the aims and objectives that had been desired by MOPAC (Mayor's Office for Policing and Crime). Operation Crystal was a MOPAC funded anti-social behaviour initiative that had been set up to tackle crime, with the funding running from March 2013 to December 2016. Operation Crystal had been successful in clearing long term rubbish, cleaning away graffiti, dealing with high profile offenders, and in raising the awareness in the community from public services to deal with problems in the area. Exit strategies would be discussed with MOPAC in the near future.</p> <p>The Borough Fire Commander informed the Group that the Borough Fire Brigade had been working with the Police and LBB as part of Operation Crystal. Both the Police and the Fire Service had plans in place to deal with Halloween and the firework season.</p> <p><b>RESOLVED that the ASB update be noted.</b></p>	<p><b>Action</b></p>
<p><b>27</b></p>	<p><b>THE SBP STRATEGIC ASSESSMENT DOCUMENT</b></p> <p>The update concerning the SBP Strategic Assessment Document was provided by the Head of Trading Standards and Community Safety. He introduced Mr Pratheepan Jeyaprayesam to the Group; Mr Jeyaprayesam was an analyst who would be providing support to the Group in drafting the Strategic Document. It was noted that data would be available online from the MOPAC dashboard which would assist in drafting the Assessment. The Group agreed that finalising the Strategic Document should be a priority, and that the Borough Commander would need to be consulted concerning this.</p>	<p><b>Action</b></p>



	<p>The LBB Assistant Director for Public Health stated that as well as crime data, the assessment should consider all relevant issues, including health and housing. The Head of Trading Standards and Community Safety agreed, and stated that the new MOPAC data dashboard would assist with this—the updated and more comprehensive data dashboard would be available at some point in October 2015. It was noted that a couple of graduates would be working with LBB on an interim basis to assist in drafting the strategy.</p> <p>The Borough Fire Commander highlighted the approaching “Impact Factor” days. These were days when speakers would be drafted in to speak to young people concerning the consequences of their actions. Schools were involved, and the funding was provided by MOPAC. As domestic violence had been an issue that had been mentioned at the meeting, the Borough Fire Commander stated that the issue of domestic violence and abuse could be incorporated in to an “Impact Factor” day.</p> <p>The Chairman highlighted the importance of all members of the Strategic Group to be working and communicating effectively together so that everyone was fully sighted and aware of the overall strategic objectives and where data should be fed into. It was also the case that Portfolio funding was available to assist with projects.</p> <p><b>RESOLVED that the update on the Strategic Document be noted, and that the finalising of the document be progressed as a priority.</b></p>	<p>DC</p> <p>RV JP CH AB</p>
28	<p><b>UPDATE ON NEW PSYCHOACTIVE SUBSTANCES</b></p> <p>The Group were reminded that the Government was proposing new legislation that would provide for a blanket ban on selling new psychoactive substances (NPS). Members had previously noted a shop selling NPS substances in Penge, and that this premises was being monitored. No issues had been reported concerning the premises, and so no enforcement action had been taken to date. A member expressed the view that if the new legislation was passed through Parliament, this would not be an end to the problem as it would shift underground. The Head of Trading Standards and Community Safety stated that he would be visiting the shop in Anerley with the Director and Assistant Director of Public Health in the next few days to see what products were being sold, and what health information was being given to customers by the business</p> <p>A matter of concern to the Strategic Group at this time was the misuse of nitrous oxide. The Group felt that this was an emerging issue that was causing problems, and had connections with organised crime, as good profits could be made from selling the substance. It was mentioned that a Public Spaces Protection Order could be issued to ban usage, but the limitation with this was that such an order would</p>	<p><b>Action</b></p> <p>RV/PM</p>

	<p>be confined to a defined geographical area.</p> <p>The Head of Trading Standards and Community Safety reported that he had been tasked by the Portfolio Holder for Public Protection to review the action taken by LB Lambeth in respect of PSP Orders to tackle issues arising from the mis-use of nitrous oxide.</p> <p>A member of the Group enquired as to the current status of “Khat” which was an amphetamine type of drug used as a stimulant, particularly by certain ethnic communities. It was noted that this was now a class “C” drug that was illegal to possess or distribute to others.</p> <p><b>RESOLVED that the update on new psychoactive substances be noted.</b></p>	RV
<b>29</b>	<p><b>COUNTER TERRORISM AND SECURITY ACT 2015</b></p> <p>The Head of Trading Standards and Community Safety outlined the statutory obligations imposed upon local authorities as a result of the Counter Terrorism and Security Act 2015. It was the statutory responsibility of the Strategic Group to lead, and to develop and implement an action plan. Human Resources were leading on training all front line staff and E Learning packages were being developed. Training was already in place for Housing and for Children’s Social Services. A Channel referral process should be developed, and everyone needed to understand the expectation to respond.</p> <p><b>RESOLVED that:</b></p> <p><b>(1) the update on the Counter Terrorism and Security Act 2015 be noted</b></p> <p><b>(2) further updates be brought to the SBP in the future, especially concerning the training of front line staff.</b></p>	<p><b>Action</b></p> <p>RV</p>
<b>30</b>	<p><b>UPDATE ON THE JOINT MEETING BETWEEN THE GENERAL PURPOSES AND LICENSING COMMITTEE AND THE PUBLIC PROTECTION AND SAFETY PDS COMMITTEE</b></p> <p>The update on the joint meeting was given to the Strategic Group by Cllr Tim Stevens JP, in his capacity as Chairman of the General Purposes and Licensing Committee.</p> <p>He explained to members of the Group that previous meetings had been held within LBB to discuss current licensing policy, particularly as it had become clear that there were problems emerging with the night time economy in Bromley. On the 23<sup>rd</sup> June 2015 a meeting had been held with Ward Councillors for Bromley Town and for Copers Cope. This had been followed by a “Tories On” meeting the following day that was similarly looking at licensing policy and emerging</p>	<p><b>Action</b></p>

	<p>problems in the Bromley night time economy. Subsequent to these meetings, a new Draft Licensing Policy had been developed around 12 key action points.</p> <p>Several key venues had been identified as problematic, and these had been visited by the local authority and the Police to discuss issues, and to try and formulate solutions. At the joint meeting between the GP&amp;L Committee and the Public Protection and Safety PDS Committee on the 14<sup>th</sup> July 2015, the Police were represented by the Borough Commander and PC Jonathan Booth. The Police expressed the view that certain licensed premises were taking advantage of a relaxation of licensing policy, including a relaxation of the Cumulative Impact Areas policy in July 2013.</p> <p>Cllr Tim Stevens referred to the recent review of the premises licence of the Vu Vu Nightclub that had taken place on 12<sup>th</sup> August 2015. Various sanctions had been levied against Vu Vu as a result of the Hearing, including a 30 day ban. He felt it was important that LBB send the correct message to licensed premises that were not taking their responsibilities seriously. Modifications had also been made to some of the parking restrictions affecting the cab office in East Street to make it easier for them to pick up and remove Vu Vu clients from the vicinity.</p> <p>Chief Inspector Tait stated that this was a good example of Partnership working between LBB and the Police.</p> <p><b>RESOLVED that the update on the joint meeting between the GP&amp;L Committee and the Public Protection &amp; Safety PDS Committee be noted.</b></p>	
31	<b>UPDATES FROM SUB-GROUPS</b>	<b>Action</b>
	Individual Sub Group Updates follow.	
32	<b>Domestic Abuse Sub Group Update</b>	<b>Action</b>
	<p>The update concerning the Domestic Abuse Sub Group was given by the Head of Trading Standards and Community Safety as the lead for Domestic Abuse was on maternity leave. He informed the group that he was looking to arrange cover as soon as possible and that he was hoping that this would be in place by October 2015. The Group heard that the Domestic Homicide Review Case went to the Panel the previous week, and LBB were waiting for a response. Discussions were ongoing with MOPAC to fund a replacement to cover the maternity leave of the Domestic Abuse Lead Officer.</p>	RV
33	<b>Youth Offending Sub Group Update</b>	<b>Action</b>

	<p>The Assistant Director for Child Safeguarding and Children’s Social Care updated the Strategic Group concerning the Youth Offending Service Improvement Plan. It was noted that the Improvement Plan had been approved by the Youth Justice Board, and by HMI Probation. Members were notified that the Youth Offending Service Management Board and senior operational staff across Bromley had been re-organised. There was now one senior strategic board chaired by the LBB Chief Executive. The newly created Youth Management Board had been provided with appropriate training by the Youth Justice Board. A LBB Youth Justice Plan had just been written and had been circulated for comment. A national self-assessment on pre court work had been undertaken with positive results.</p> <p>The Assistant Director reported that for the first time, LBB had noticed an increase in the number of young people committing first time offences. However, the percentage of young people reoffending had decreased and the percentage of young people in custody had decreased.</p> <p>A new interim Head of Service had been appointed and also the service was seconding a representative from the YJB for six months. This was felt necessary to increase the pace of change.</p> <p>The newly appointed internal Head of Service would be scrutinising performance quality issues in the Youth Offending Service and in partner agencies, and would also be implementing whatever new strategic plans required to be implemented.</p> <p>The Assistant Director informed the Group that a large number of staff had left the organisation subsequent to the inspection and eight new staff members had joined the Youth Offending Service in September 2015.</p> <p>The Assistant Director concluded by underlining that it was now time to move forward and to make progress. She explained that HMI Probation would normally follow up with an inspection a year subsequent to the original one, so she was expecting a new inspection to occur during May 2016. To prepare for this she would be carrying out a mock inspection during January 2016.</p> <p><b>RESOLVED that the Youth Offending Sub Group update be noted.</b></p>	KW
34	<b>Gangs Sub Group Update</b>	<b>Action</b>
	<p>The Gangs Sub Group update was given by Chief Inspector David Tait.</p> <p>The Gangs Sub Group had met previously during July 2015.</p>	

	<p>The Gangs Sub Group had met on 22<sup>nd</sup> September 2015 with the Heads of 7 primary schools to discuss prevention funded activity, and the response was positive.</p> <p>The Gangs Sub Group would be meeting next on 1<sup>st</sup> October 2015, and the Assistant Director for Safeguarding and Children’s Social Care would be attending.</p> <p>There was mention of the problems that had been encountered previously with gangs from Lewisham and Penge. It was noted that the main protagonist in this regard was now in prison and that for the moment the problems seemed to have eased. Various actions were ongoing.</p> <p>It was noted that a response from a letter concerning the inappropriate placing of gang nominals had not been responded to; this was something that the Group would chase. The letter was a joint letter from the Borough Police Commander and LBB’s Chief Executive, and was written to the Home Office. The letter was agreed by the Public Protection and Safety Portfolio Holder.</p> <p>The Group heard that there were 27 gang nominals identified in Bromley, and a number of these were currently in prison. The problem of the inappropriate placement of gang nominals was London wide and not just confined to Bromley. An issue of concern was the fact that in many cases, gang nominals were being relocated in neighbouring boroughs, often in close geographical proximity to their borough of origin, which defeated the purpose of relocating these individuals. The idea was to get them away from areas of conflict, not just to relocate them across a boundary line where they were still near to the original conflict location.</p> <p>The Assistant Director for Safeguarding and Children’s Social Care spoke to the Group concerning the work of the Children’s Trust Partnership. She informed the Group that their annual trust workshop was taking place soon, and that it may be a good idea to allocate a morning to discussing the problems relating to Gangs.</p> <p><b>RESOLVED that:</b></p> <p><b>(1) the Gangs Sub Group update be noted</b></p> <p><b>(2) the Strategic Group chase the response to the letter that was sent to the Home Office, highlighting the inappropriate placement of gang nominals in Bromley.</b></p>	<p style="text-align: center;">KW</p> <p style="text-align: center;">KL/CH</p>
<p><b>35</b></p>	<p><b>Offender Management Sub Group Update</b></p>	<p><b>Action</b></p>
	<p>The Group were updated as follows:</p>	

	<ul style="list-style-type: none"> <li>• The Offender Management Sub Group met in July 2015 and at this meeting Terms of Reference were agreed</li> <li>• There was an urgent need for Integrated Offender Management to be supported and resourced</li> <li>• It was expected that a graduate would be recruited on an interim basis to assist with administrative and analytical functions</li> <li>• LBB did not have access to the IDIOM system</li> <li>• The Offender Management Sub Group would be meeting in October 2015</li> </ul> <p><b>RESOLVED that the Offender Management Sub Group update be noted.</b></p>	RV
36	<p><b>ASB Sub Group Update</b></p> <p>This update was provided by the Bromley Borough Fire Commander. The ASB Sub Group met bi-monthly, but was in touch on a weekly basis. It was noted that data and information was fed from the Fire Service to LBB and to the Police. LBB reported the data monthly.</p> <p>The Fire Service were preparing for Halloween and Bonfire Night, and were in the process of providing advice and leaflets to the general public and to traders.</p> <p>There were occasions when fire safety advice was provided to LBB Trading Standards, and the Borough Fire Commander highlighted that this was a good example of effective partnership working.</p> <p><b>RESOLVED that the ASB update be noted.</b></p>	Action
37	<p><b>COMMUNICATIONS UPDATE</b></p> <p>This update was provided by Susie Clark, LBB Communications Officer.</p> <p>It was noted that work had been undertaken with the Nat West Bank in Locksbottom concerning bank protocols. It had previously come to the attention of the Police and to LBB Trading Standards, of incidences where individuals (usually the elderly and vulnerable) had entered the Bank, and withdrawn cash sums which in some cases were quite large and out of character with their normal pattern of behaviour. In some of these cases it had come to light that they were victims of various scams and rouge traders. The work that had been undertaken with Trading Standards and Banks, was to make bank staff aware of this practice, and what things to look out for.</p>	Action

	<p>At the meeting of the Public Protection and Safety PDS Committee on the 15<sup>th</sup> September 2015, the Chairman praised the work of the ASB initiative—Operation Crystal, which had been a great success. The Chairman had requested that a press release be drafted to publicise this, and this was being worked on by the Communications Department.</p> <p>“Check a Trade” was being launched soon, and press release was also being drafted to publicise this. Articles were also being prepared concerning food hygiene and food substitution. Press releases were also being prepared concerning the recent Crime Summit. Safety advice would be published on the Bromley website concerning Halloween and Bonfire Night.</p> <p><b>RESOLVED that the Communications update be noted.</b></p>	<p>SC</p> <p>SC</p>
<b>38</b>	<b>INFORMATION ITEMS</b>	<b>Action</b>
	The Borough Commander’s Newsletters were noted.	
<b>39</b>	<b>ANY OTHER BUSINESS</b>	<b>Action</b>
	It was noted that Beckenham would be fully assessed for the Purple Flag award in November and an update be provided to the next meeting.	
<b>40</b>	<b>DATE AND TIME OF NEXT MEETING</b>	<b>Action</b>
	The next meeting is scheduled for December 3 <sup>rd</sup> at 10.00am.	

The Meeting ended at 11.30am

Chairman

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Report No.  
FSD15064

London Borough of Bromley

PART ONE - PUBLIC

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**Decision Maker:** Public Protection and Safety Portfolio Holder

**For Pre-decision scrutiny by the Public Protection & Safety PDS Committee on**

**Date:** 3<sup>rd</sup> November 2015

**Decision Type:** Non-Urgent Non-Key

**Title:** **BUDGET MONITORING 2015/16**

**Contact Officer:** Claire Martin, Head of Finance  
Tel: 020 8313 4286 E-mail: claire.martin@bromley.gov.uk

**Chief Officer:** Nigel Davies, Executive Director of Environmental and Community Services

**Ward:** Boroughwide

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1. Reason for report

This report provides an update of the latest budget monitoring position for 2015/16 for the Public Protection and Safety Portfolio based on expenditure and activity levels up to 31st August 2015. This shows a projected underspend of £20k.

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2. **RECOMMENDATION(S)**

2.1 The Portfolio Holder is requested to:

2.1.1 Endorse the latest 2015/16 budget projection for the Public Protection and Safety Portfolio.

## Corporate Policy

1. Policy Status: Existing Policy: Sound financial management
  2. BBB Priority: Excellent Council
- 

## Financial

1. Cost of proposal: Not Applicable
  2. Ongoing costs: Recurring Cost
  3. Budget head/performance centre: Public Protection & Safety Portfolio Budget
  4. Total current budget for this head: £2.277m
  5. Source of funding: Existing revenue budgets 2015/16
- 

## Staff

1. Number of staff (current and additional): 51 ftes
  2. If from existing staff resources, number of staff hours: N/A
- 

## Legal

1. Legal Requirement: Statutory Requirement: The statutory duties relating to financial reporting are covered within the Local Government Act 1972; the Local Government Finance Act 1998; the Accounts and Audit Regulations 1996; the Local Government Act 2000 and the Local Government Act 2002
  2. Call-in: Applicable
- 

## Customer Impact

1. Estimated number of users/beneficiaries (current and projected): The services covered in this report affect all Council Taxpayers, Business Ratepayers, those who owe general income to the Council, all staff, Members and Pensioners.
- 

## Ward Councillor Views

1. Have Ward Councillors been asked for comments? Not Applicable
2. Summary of Ward Councillors comments:

### 3. COMMENTARY

- 3.1 The 2015/16 projected outturn is detailed in Appendix 1, with a forecast of projected spend for each division compared to the latest approved budget and identifies in full the reason for any variances.
- 3.2 Costs attributable to individual services have been classified as “controllable” and “non-controllable” in Appendix 1. Budget holders have full responsibility for those budgets classified as “controllable” as any variations relate to those factors over which the budget holder has, in general, direct control. “Non-controllable” budgets are those which are managed outside of individual budget holder’s service and, as such, cannot be directly influenced by the budget holder in the shorter term. These include, for example, building maintenance costs and property rents which are managed by the Property Division but are allocated within individual departmental/portfolio budgets to reflect the full cost of the service. As such, any variations arising are shown as “non-controllable” within services but “controllable” within the Resources Portfolio. Other examples include cross departmental recharges and capital financing costs. This approach, which is reflected in financial monitoring reports to budget holders, should ensure clearer accountability by identifying variations within the service that controls financial performance. Members should specifically refer to the “controllable” budget variations relating to portfolios in considering financial performance. These variations will include the costs related to the recession.

### 4. POLICY IMPLICATIONS

- 4.1 “Building a Better Bromley” refers to the Council’s intention to remain amongst the lowest Council Tax levels in Outer London and the importance of greater focus on priorities.
- 4.2 The “2015/16 Council Tax” report highlighted the financial pressures facing the Council. It remains imperative that budgetary control continues to be exercised in 2015/16 to minimise the risk of compounding financial pressures in future years.
- 4.3 Chief Officers and Departmental Heads of Finance are continuing to place emphasis on the need for strict compliance with the Council’s budgetary control and monitoring arrangements.

### 5. FINANCIAL IMPLICATIONS

- 5.1 The latest projections from managers show that there is a projected underspend of £20k expected for the Public Protection and Safety Portfolio for 2015/16. This is due to a combination of maternity leave and staff leaving earlier than budgeted for, as part of the savings options.

<b>Non-Applicable Sections:</b>	Legal, Personnel
Background Documents: (Access via Contact Officer)	2015/16 budget monitoring files within ECS finance section

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## Public Protection &amp; Safety Portfolio Budget Monitoring Summary as at 31st August 2015

2014/15 Outturn £'000	Division Service Areas	2015/16 Original Budget £'000	2015/16 Latest Approved £'000	2015/16 Projected Outturn £'000	Variation £'000	Notes	Variation Last Reported £'000	Full Year Effect £'000
311	Public Protection Community Safety	256	245	225	Cr 20	1	0	0
341	Mortuary & Coroners Service	353	353	353	0		0	0
1,607	Public Protection	1,511	1,522	1,522	0		0	0
<b>2,259</b>	<b>TOTAL CONTROLLABLE FOR PPS</b>	<b>2,120</b>	<b>2,120</b>	<b>2,100</b>	<b>Cr 20</b>		<b>0</b>	<b>0</b>
92	<b>TOTAL NON CONTROLLABLE</b>	6	6	6	0		0	0
9	<b>TOTAL EXCLUDED RECHARGES</b>	151	151	151	0		0	0
<b>2,360</b>	<b>PORTFOLIO TOTAL</b>	<b>2,277</b>	<b>2,277</b>	<b>2,257</b>	<b>Cr 20</b>		<b>0</b>	<b>0</b>

Reconciliation of Latest Approved Budget £'000

Original Budget 2015/16	2,277
Domestic Abuse - Grant Related Expenditure	26
Domestic Abuse - Grant Related Income	Cr 26
Latest Approved Budget for 2015/16	<u>2,277</u>

**REASONS FOR VARIATIONS****1. Community Safety Cr £20k**

There is a projected underspend on salaries of £20k due to a combination of maternity leave and staff leaving earlier than budgeted as part of the savings options.

**Waiver of Financial Regulations:**

The Council's Contract Procedure Rules state that where the value of a contract exceeds £50k and is to be exempted from the normal requirement to obtain competitive quotations, the Chief Officer has to obtain the agreement of the Director of Resources and Finance Director and (where over £100,000) approval of the Portfolio Holder, and report use of this exemption to Audit Sub committee bi-annually. Since the last report to the Executive, no waivers have been actioned:

**Virements Approved to date under Director's Delegated Powers**

Details of virements actioned by Chief Officers under delegated authority under the Financial Regulations "Scheme of Virement" will be included in financial monitoring reports to the Portfolio Holder. Since the last report to Executive, the following virements have been actioned:

- 1) A virement of £50k has been actioned within PPS budgets to fund additional works to combat illegal fly-tipping.

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**Report No.**

ES15082

**London Borough of Bromley**

**PART ONE - PUBLIC**

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**Decision Maker:** PUBLIC PROTECTION AND SAFETY POLICY DEVELOPMENT AND SCRUTINY COMMITTEE

**Date:** 3 November 2015

**Decision Type:** Non-Urgent                      Non Executive                      Non-Key

**Title:** DRUG MISUSE IN BROMLEY

**Contact Officer:** Dr Nada Lemic, Director of Public Health  
Trevor Lawry, Detective Superintendent, Deputy Borough Commander

**Ward:** All Wards

---

1. Reason for report

1.1. This report provides information on drug misuse in Bromley.

---

## **2. RECOMMENDATION(S)**

**(1) To consider and comment on issues identified within the report.**

### Corporate Policy

1. Policy Status: Existing Policy
  2. BBB Priority: Children and Young People; Excellent Council; Quality Environment; Supporting Independence.
- 

### Financial

1. Cost of proposal: N/A
  - 2.
  3. Ongoing costs: Recurring Cost. N/A
  4. Budget head/performance centre: .N/A
  5. Total current budget for this head: N/A
  6. Source of funding: N/A.
- 

### Staff

1. Number of staff (current and additional): .
  2. If from existing staff resources, number of staff hours:
- 

### Legal

1. Legal Requirement: Statutory Requirement
  2. Call-in:
- 

### Customer Impact

1. Estimated number of users/beneficiaries (current and projected):
- 

### Ward Councillor Views

1. Have Ward Councillors been asked for comments? Not Applicable
2. Summary of Ward Councillors comments: Not Applicable



# Drug Misuse

## 1. Introduction

About 4 million people in the UK use illicit drugs each year. The most commonly used drugs in the UK, in order, are cannabis, cocaine and crack, and opioids. Opioids are used by about 50,000 people in the UK, and are responsible for the greatest damage to individuals and society. Abuse of New Psychoactive Substances (NPS), 'legal highs', are on the increase, but there is currently little data. The Government has announced that a new Bill will make the selling of NPS illegal. Injecting of steroids, to enhance appearance and performance, is rapidly increasing among younger people. Again, data is scant.

## 2. Causes and patterns of use

Problem drug use is viewed as a medical condition in the UK, and there is neurobiological evidence to suggest that this is the case. There are both genetic and social risk factors for drug misuse, which are most potent in combination.

Most people start taking illicit drugs in their teens and early twenties, with most reducing or stopping use as they move into adulthood. Dependency on opioids tends to start a few years after first use.

Dependency causes long-lasting changes in the brain, which cause tolerance, craving and withdrawal. As a result it is a chronic condition, characterised by periods of remission and relapse.

Addiction to prescription-only medicines (POMs) and over the counter medicines (OTC) has become an increasing problem in recent years.

OTC/POM drugs come under four main groups:

- Benzodiazepines and z-drugs, prescribed mainly for anxiety (benzodiazepines only) and insomnia
- Opioid and some other pain medicines, both prescribed and bought over-the-counter
- Stimulants, prescribed for ADHD or slimming
- Some OTC cough and cold medicines, and anti-histamines and stimulants.

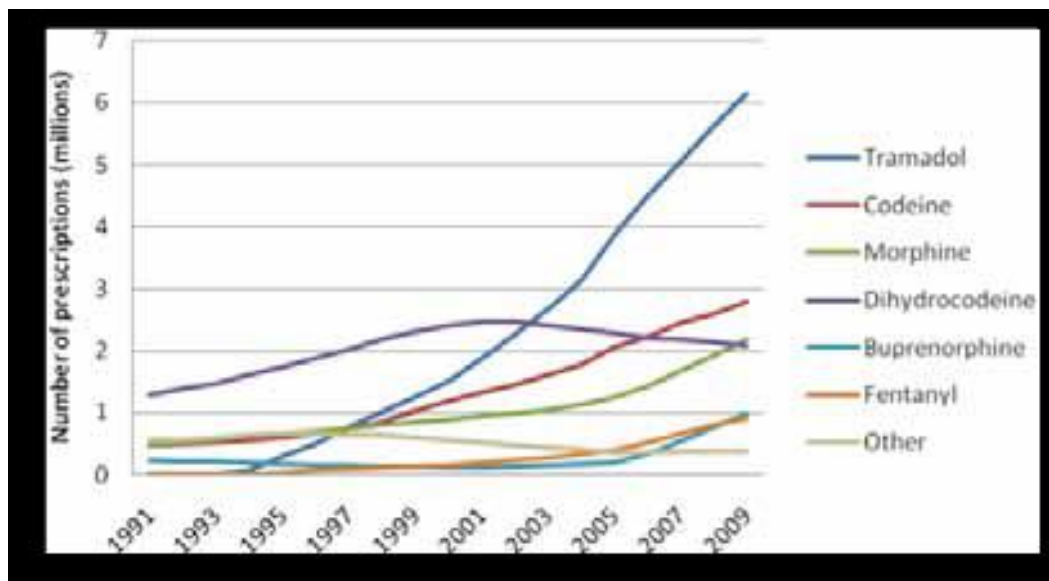
There are distinct but overlapping populations using these medicines:

- Those who use prescription and OTC medicines as a supplement or alternative to illicit drugs, or as a commodity to sell
- Those who overuse prescription or OTC medicines to cope with genuine or perceived physical or psychological symptoms

- Those for whom the prescribed use of a medicine inadvertently led to dependence, sometimes called involuntary or iatrogenic addiction.

Opioid analgesics are the most commonly used drug in OTC/POM treatment populations, and national GP prescribing data show that the numbers of prescriptions for prescription-only opiates has been going up since the late 1990s. The most commonly prescribed opiate is Tramadol, the prescription of which has increased ten-fold since 1991.

Figure 1 Trends in the prescribing of opiate analgesics in general practice in England



Source: National Prescribing Data DH, 2011

12.5% of all people presenting to drug treatment services have a problem with prescription only, or over the counter medicines (POM/OTC). Of these, over four fifths (10.4% of total treatment population) are also taking illegal substances. In addition, 2% of people presenting to alcohol services also report problems with OTC/POM (*Source: NTA 2009-10*). Among drug users in treatment, the most common prescribed drug used by those also using illegal drugs are benzodiazepines. Among those who are not using illegal drugs, the most commonly used drugs are prescribed opiates.

35- 40% of those presenting with OTC/POM problems to specialist drug treatment centres are self-referred, whether they also use illegal drugs or not, and performance data suggests these clients stay in drug treatment for a significant period of time (ten months plus), engage well in treatment services and achieve better success rates than other drug users.

### 3. Epidemiology of drug misuse

Because of the illicit nature of drug misuse, direct prevalence data is not available. Instead we have to rely on indirect data from national surveys, crime data, and data on people in treatment, hospital admissions and drug-related deaths.

The crime survey for England and Wales suggests that approximately 17,000 residents took illicit drugs in Bromley in 2014/15. The estimated prevalence of Class A drug use was 6,400 in Bromley in 2014/15, at a rate of 3.2% of the adult population.

Drug use is more common in males, single adults, white ethnic groups and those on low incomes. There is a relationship, however, between affluence and early use of cannabis.

The annual Glasgow Prevalence Estimation seeks to estimate prevalence by combining all available data on drug use and then estimating the hidden population to provide a prevalence estimate for each area. The data sources include treatment data, police and criminal justice data, hospital admissions and mortality data, and applies only to opiate, crack and injecting drug users.

Table 1 shows the estimated numbers and rates of illicit drug use in Bromley as compared with London and England.

Table 1

	Number of Drug Users (Rate per 1000 Adult Population)			
	Opiate & Crack User	Opiate User	Crack User	Injecting
<b>Bromley</b>	1,117 (5.55)	814 (4.05)	750 (3.73)	119 (0.59)
<b>London</b>	54,985 (9.55)	43,918 (7.63)	40,080 (6.96)	11,351 (1.97)
<b>England</b>	293,879 (8.4)	256,163 (7.32)	166,640 (4.76)	87,302 (2.49)

Source: Glasgow Prevalence Estimates (2011/12)

Bromley has lower rates of drug use than London and England in all categories. While the number of people using opiate and crack have increased over the last two years (as in London as a whole), numbers in other categories have fallen. Although we know that the number of steroid injecting users is rising rapidly, we do not yet have data on this.

#### 4. Drug users in Bromley

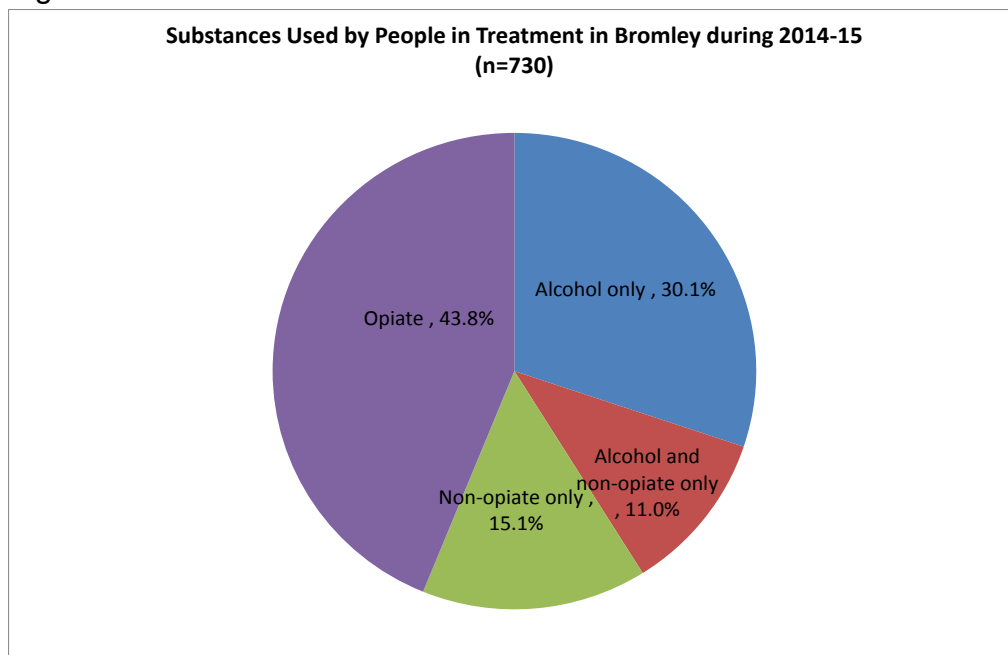
The most accurate data we have on drug users comes from the National Drug Treatment and Monitoring Service (NDTMS), as this is data collected diligently from those who attend drug treatment services. They provide an incomplete picture of drug use in the community, inevitably, as many drug users never access services, and the ones who do, tend to have more serious problems and to be taking opioids and/or crack. However, they do give indications of drug use in the wider community, with trends over time, and they also provide valuable information about who uses treatment services, and how effective that treatment is.

The numbers of people in alcohol and drug treatment have fallen in the last year with 730 people in contact with alcohol and drug treatment services in Bromley in 2014-15, as compared with 863 in 2013-14.

In the year 2014-15, there were 381 new presentations for substance misuse treatment.

The substances most commonly misused by those in in treatment in Bromley are opiates (44%) and alcohol (41%). Nationally, the proportion of those using opiates is higher at 52%, whilst the proportion using alcohol is similar at 41% and those using non-opiates lower at 19%.

Figure 2

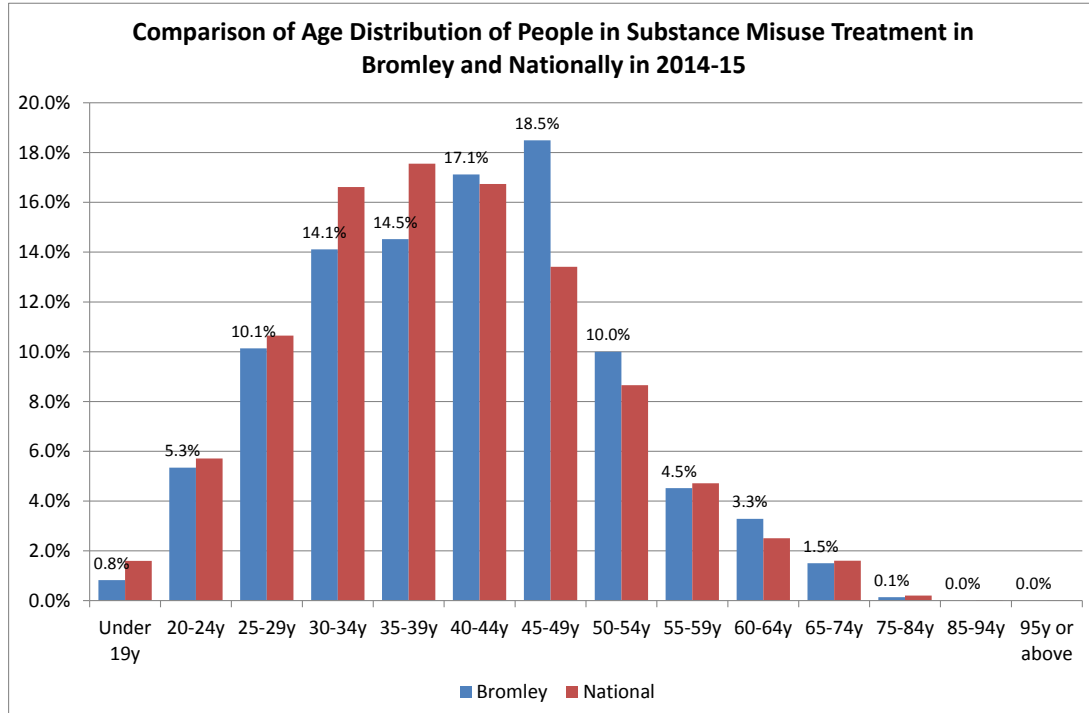


Source: NDTMS 2015

The population in treatment is predominantly male (64.8%) and of White British ethnicity (82.6%). Pregnant women represent 5% of the treatment population, which is higher than the national value of 2.3%.

The highest proportion of substance misusers in treatment in Bromley are in the 40 to 49 year age group, in contrast to the national picture, which is 35 to 44 years.

Figure 3



Source: NDTMS 2015

The highest proportion of presentations are self/family referrals (43.6%), with 19.9% being referred by GPs, and 15.5% through the criminal justice system. Although 2.1% of referrals were from mental health or other health services, it is significant that there were no referrals from A&E in the year 2014-15 (although even nationally, A&E referrals made up only 0.3% of referrals).

#### **4. Impact on Health and Wellbeing**

Substance misuse is detrimental to health and leads to increased hospital admissions and increased mortality.

While health problems and death are seen in users of all classes of drugs, the most harmful effects of drug misuse are seen among opioid users. These include increased risk of death from overdose, increased risk of infection with blood-borne viruses (HIV, hepatitis B and hepatitis C), high levels of depression and anxiety disorders, social problems such as disrupted parenting, unemployment and homelessness, and increased participation in the crime required to fund the habit.

##### **4.1. Mortality**

Mortality rates related to drug use have been increasing since 1993, with heroin and morphine the most commonly implicated drugs.

Drug use and drug dependence are known causes of premature mortality, with drug poisoning accounting for nearly one in seven deaths amongst people in their 20s and 30s in 2013.

Mortality data are currently presented for two distinct groups, those where the underlying cause is:

- drug abuse/dependence on an illegal drug, and
- drug poisoning involving a controlled drug (legal or illegal).

Deaths from opioids may be counted in either group, depending on whether death was due to a drug-related condition or whether it was due to overdose or poisoning. The second category includes many other drugs, including those that are prescribed, such as Tramadol and anti-depressants.

Age-standardised death rates for drug misuse (as opposed to poisoning), have increased since 1993, with peaks in 2001 and 2008, and another increase in 2013 (Fig 4).

Figure 4



Deaths due to drug poisoning have showed a similar trend, with a peak in 2009, a fall until 2012, and then a 19% increase in 2013. Of the 2,955 drug poisoning deaths (involving both legal and illegal drugs) registered in 2013 in England and Wales, over two thirds were in males, an increase of 23% from 2012. Female drug misuse deaths have increased steadily from 2009, and by 12%, from 459 in 2012 to 513 in 2013. In 2013, males aged 30 to 39 had the highest mortality rate from drug misuse, followed by males aged 40 to 49 years of age.

Heroin and morphine remain the substances most commonly involved in drug poisoning deaths. 765 deaths involved heroin or morphine in 2013; a sharp rise of 32% from 579 deaths in 2012. Deaths involving tramadol have continued to rise, with 220 deaths in 2013. This is almost 2.5 times the number seen in 2009 (87 deaths).

#### 4.2. Drug Related Deaths in Bromley

Between 2006 and 2013 there were 80 drug related deaths (43 male, and 37 female) in Bromley, 29 of which were due to accidental poisoning. The average age at the time of death was 48 years, ranging from 15 to 94 years old, and was 32 to 36 years less than the average life expectancy for men and women born in Bromley. As with the national picture, the number of deaths peaked between 2007 and 2009 where there were between 13 and 16 deaths for each of those years. The number of deaths has been lower in subsequent years; 6 in 2010, 9 in 2011, 8 in 2012 and 8 in 2013.

The highest number of drug related deaths between 2006 and 2013 have occurred in people residing in the following wards; Penge and Cator – 10, Bromley Town – 8, Cray Valley West – 8, Crystal Palace – 7, and Cray Valley – 6. All the other wards have had five or fewer deaths, and Darwin and Shortlands have not had any drug related deaths.

Local numbers are too small to analyse for trends in deaths from individual drugs.

In early 2014 the medical records of ten out of twelve patients who had died from drug related causes in the previous 12 months were examined. It was found that half these patients had one or more significant medical conditions – asthma, Chronic Obstructive Pulmonary Disease, ischaemic heart disease and alcohol-related problems, five had a history of depression, and only three had been in contact with services for their drug use.

#### 4.3. Blood borne Infections

Injecting drug users are at great risk of blood borne infections, due to poor and non-sterile injecting techniques. The National Drug Treatment and Monitoring Service (NDTMS) recently reported that:

- 90% of cases of Hepatitis C diagnosed in the UK occurs as a result of injecting drugs. Around 2 out of every five people who inject psychoactive drugs, such as heroin and mephedrone are living with hepatitis C; half of these infections are undiagnosed. About one in 30 of those who inject image and performance enhancing drugs, such as anabolic steroids, are living with hepatitis C.
- Hepatitis B is now rare and vaccine uptake has improved. Hepatitis B infection among people who inject psychoactive drugs has declined in recent years, probably reflecting the marked increase in the uptake of the hepatitis B vaccine. However, vaccine uptake levels have been stable in recent years, even though they could be increased further. Vaccine uptake is much lower among people who inject image and performance enhancing drugs.
- HIV levels remain low and the uptake of care is good. Around one in every 100 people who inject drugs is living with HIV. The level of HIV infection among those injecting image and performance enhancing drugs is similar to that among those injecting psychoactive drugs, and the uptake of HIV related care, including anti-retroviral therapy, is high.
- Injecting risk behaviours have declined but remain a problem. Reported needle and syringe sharing has halved over the last 10 years, but around one in seven people injecting psychoactive drugs share



needles and syringes and almost one in three had injected with a used needle that they had attempted to clean.

- Bacterial infections remain a major problem. A quarter of people who inject psychoactive drugs report a recent symptom of an injecting site bacterial infection. One in six of those injecting image and performance enhancing drugs report having had a symptom of an injecting site bacterial infection.
- Changing patterns of psychoactive drug injection are a cause for concern. There has been a recent increase in the injection of amphetamines and amphetamine-type drugs, such as mephedrone. The injection of these drugs has been associated with higher levels of infection risk. Although the injection of these drugs is much less common than the injection of opiates, crack-cocaine, or image and performance enhancing drugs, this increase is a concern.
- Provision of effective interventions needs to be maintained. The provision of effective interventions, such as needle and syringe programmes, opioid substitution treatment and other drug treatment, which act to reduce risk and prevent infections, needs to be maintained. These interventions need to be responsive to any changes in patterns of drug use. Vaccinations and diagnostic tests for infections should continue to be routinely offered to people who inject drugs and treatment made available to those testing positive.

Due to this risk of blood borne infection, injecting drug users accessing treatment for substance misuse are tested for Hepatitis B and C and, if appropriate, vaccinated.

In 2014/15, 57% of eligible new presenters to drug services in Bromley accepted Hepatitis B vaccinations, compared with the national average of 40%. However, of those who accepted Hepatitis B vaccination, 35% started a course and only 8% completed a course of vaccination in Bromley, as compared with 22% starting and completing nationally.

During the same period, 94% of previously or currently injecting clients in treatment in Bromley received a Hepatitis C test, as compared with the national average of 81%.

#### 4.4. Mental health problems

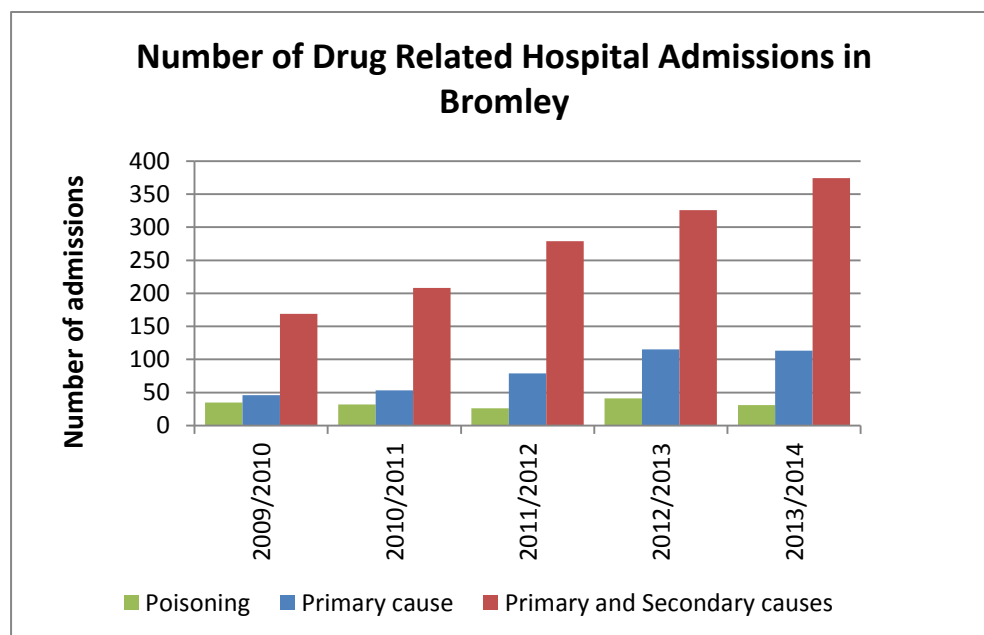
Psychiatric comorbidity is common in drug misuse populations, with anxiety and depression generally common with antisocial and other personality disorders more prevalent than in the non-user population. Psychiatric problems may both be caused by drug misuse, and be a risk factor for it. The national US Epidemiological Catchment Area study of the prevalence of mental health disorders reported a lifetime prevalence rate of substance

misuse (drugs and alcohol) among people with schizophrenia and bipolar disorder of 47% and 60% respectively, compared with 16% in the general population. Around one in five of the people in the same sample had previously received treatment for a psychiatric health problem other than substance misuse. Drug misuse disorders complicated by other comorbid mental disorders have been recognised as having a poorer prognosis and being more difficult to treat than those without comorbid disorders.

#### 4.5. Hospital admissions

In 2013/14 there were 518 drug-related admissions in Bromley. These include admissions where drug use was the primary or secondary cause of admission, as well as where admission was due to drug poisoning. While the numbers of admissions due to poisoning have remained fairly constant, and relatively low, over the last five years (Fig 5), the numbers of drug-related admissions where drug use is the primary or secondary cause have steadily increased. For example, there were 169 admissions where drug use was the primary or secondary cause in 2009, and 374 admissions for the same reasons in 2013, more than double.

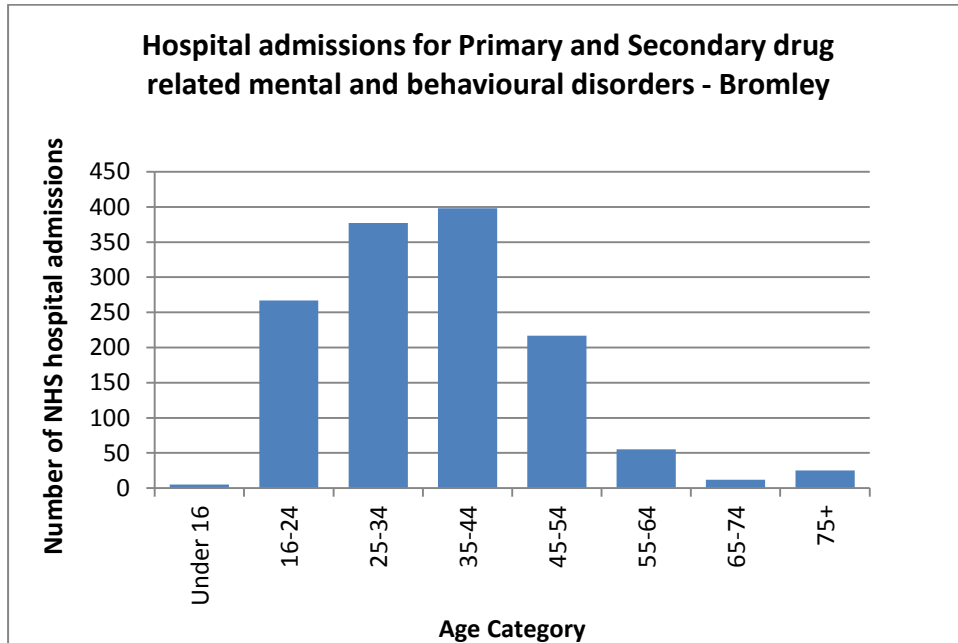
Figure 5



The age distribution of those admitted where drug use was a primary or secondary cause are shown in Fig 6. The majority were aged between 16-44 years, with the peak in the 25-44 year age group. Where drug use is the primary cause of admission, or where poisoning is the cause, the age distribution moves towards the younger age groups. Where poisoning is the

cause of admission, there are also greater numbers in the over 65 year age groups, probably reflecting the increase in suicide attempts in older people.

Figure 6



## 5. Socioeconomic Impact

Drug use carries a substantial economic burden, associated as it is with high healthcare and social costs as a result of ill health, crime, homelessness and family breakup.

Increased costs are associated, mainly as a result of transmission of infectious disease, crime and violence. Chronic health problems comprise a significant element of the health and social care costs of drug misuse. It has been estimated that the prevalence of HIV among new injecting drug users in London is 4.2%.

The National Treatment Outcomes Research Study (NTORS) found that 61% of a sample of people entering treatment had committed crimes other than drug possession in the three months prior to starting treatment, the most common being shoplifting. The main sources of illegal income required to fund an illicit drug habit were theft and fraud.

Lost productivity and unemployment increase with the severity and duration of drug misuse, and personal relationships are placed under considerable strain by dependent drug use. Problems with accommodation are also common in such groups.

Drug misuse may also have a negative impact on children and families. In the UK it is estimated that 2–3% of all children under the age of 16 years have parents with drug problems. While use of opioids does not necessarily impact on parenting capacity, registration on UK child protection registers for neglect has been correlated strongly with parental heroin use, and parental problem drug use has been shown to be one of the commonest reasons for children being received into the care system (NICE guideline No.52).

### 5.1. Crime

It is accepted that drug dependence is associated with a high incidence of criminal activity and has been estimated that 40% of all acquisitive crime is drug-related. Criminal justice costs include costs associated with drug arrests for acquisitive crimes, stays in police custody, appearances in court, and stays in prison; crime victim costs refer to material or physical damage, crime victims' loss and expenditures taken in anticipation of crime.

While it is accepted that drug dependence is a significant factor in criminal activity, it is impossible to say exactly how much crime committed in Bromley is a result of drug taking by individuals.

Research of burglary offences that occurred between 01/03/2015 and 31/08/15 in the South area of London showed that 46% of suspects were known to have a drug dependency. This figure needs to be treated with caution as it only concerns those cases where the identity of the offender is known. As the majority of burglaries committed during this timeframe would not have had an indefinable suspect, it demonstrates the problem with quantifying how much crime is linked to drugs.

Figures also exist on the number of persons arrested for drug related offences such as: possession, possession with intent to supply and importation. In Bromley over the last 12 months 886 drug related incidents were reported with 762 of these being detected by way of charge, summons, penalty notices or cannabis warnings.

This figure again needs to be treated with caution. Of the 762 detections, 147 were conducted without the person being arrested. The decision to arrest is likely in part, based on the suspects ability to be dealt with by way of summons, penalty notice or cannabis warning. In order to be eligible for this type of disposal the suspect is likely to have little or no previous offending history.

Even of the 615 suspects who were arrested, it is not possible to say that they have all previously offended for some other crime, as it is possible that they were arrested in order for the police to conduct a search of a premises where

they believe that other evidence of the offence may be found. This necessity to arrest would therefore not be based upon their previous offending history.

## 5.2 Drug Intervention Programme

In order to combat drug-related crime, by increasing opportunities for diverting drug misusing offenders out of crime and into treatment and reducing associated criminality, from January 2013, the Metropolitan Police Service extended drug testing across all 32 boroughs in London, including Bromley. Figure 16.7 shows the distribution of positive tests across Bromley in 2013-4.

The police can test those arrested with a range of specific ‘trigger’ offences. The trigger offences are those that research has shown to have the clearest link with the use of heroin and cocaine / crack. The police can also test those arrested for or charged with any other (‘non-trigger’) offence, using ‘Inspector’s Authority’, when a police officer of at least Inspector rank authorises the taking of a sample on the basis of having reasonable grounds to suspect that misuse of any specified Class A drug caused or contributed to the offence.

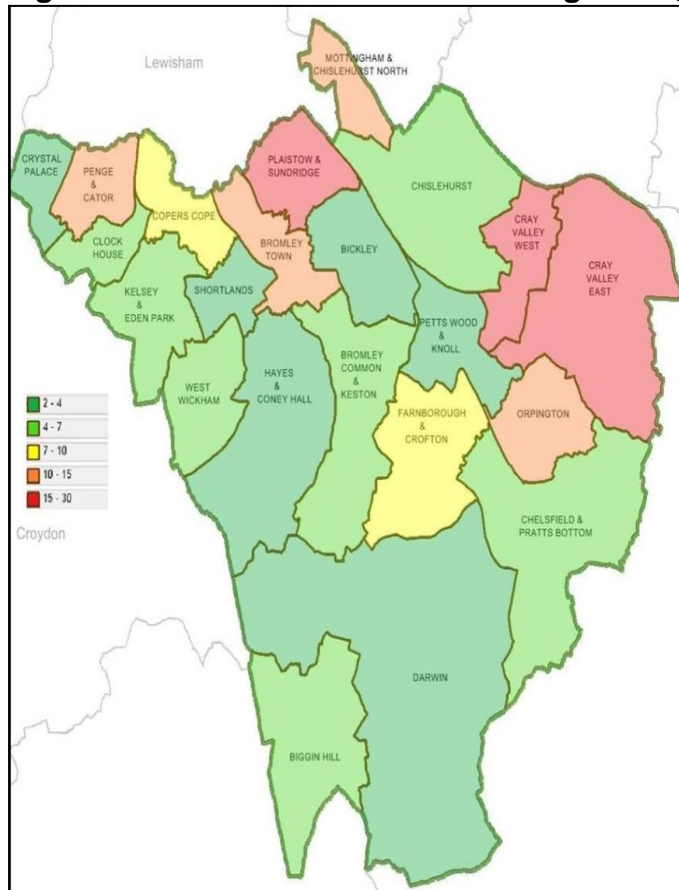
An arrested person can therefore be subject of a drugs test in custody if they are arrested for a trigger offence namely; theft, robbery, burglary, taking a vehicle without the owner’s consent, handling stolen property, fraud, Class A drug offences and begging or any other offence where an Inspector authorises. The table below shows the level of testing across London over the last 3 month period.

Pan London performance	June 2015	July 2015	August 2015
Number of trigger offences tests conducted	2154	2234	2037
Number of people excluded under targeted testing	1161	1315	1317
Number of inspector’s authority tests conducted	434	383	424
Total number of positive testers	1234	1163	1135

In Bromley for the month of August 52 test were carried out ( 40 trigger offences and 12 inspectors) with 25 being positive. This conversation rate of 48% is in line with the MPS average.

A person testing positive for drugs on arrest is obliged to attend a drug assessment, regardless of whether convicted of the offence. Failure to attend is an offence which may result in arrest. These assessments can result in individuals being persuaded into drug treatment. Between January and June 2013 approximately 39% of people who tested positive were referred into treatment. The Police work closely with Arrest Referral workers, who are part of the Bromley drug and alcohol service.

**Figure 7. Distribution of Positive Drug Tests, 2013/14**



**Source: Metropolitan Police Drug Intervention Program**

## **6.. The Treatment and Management of Drug Misuse**

### 6.1. The main aims of treatment are:

1. Harm reduction – preventing or reducing negative health and social consequences of drug use, including infections and overdose.
2. Maintenance oriented treatments – reducing an individual's level of drug use, mainly by substitute prescribing.
3. Abstinence-oriented treatments – reducing drug use with the ultimate aim of abstinence, using a range of interventions including detoxification, psychosocial interventions and residential rehabilitation.

Few treatments are given in isolation, and indeed tend to be less effective if they are.

It is important to understand the nature of drug misuse and dependency, and in particular that dependency is a chronic illness for which there is no cure.

### 6.2. Treatment in Bromley

Bromley Drug and Alcohol Service provides:

- brief interventions, both at BDAS and community settings
- 6-8 week psychological interventions for non-opiate users
- longer psychological interventions for opiate users
- residential care for opiate users who have significant physical, mental and social problems

### 6.3. Adults Attending Drug Treatment Services in Bromley

When engaged in treatment, people use less illegal drugs, commit less crime, improve their health, and manage their lives better, which also benefits the community.

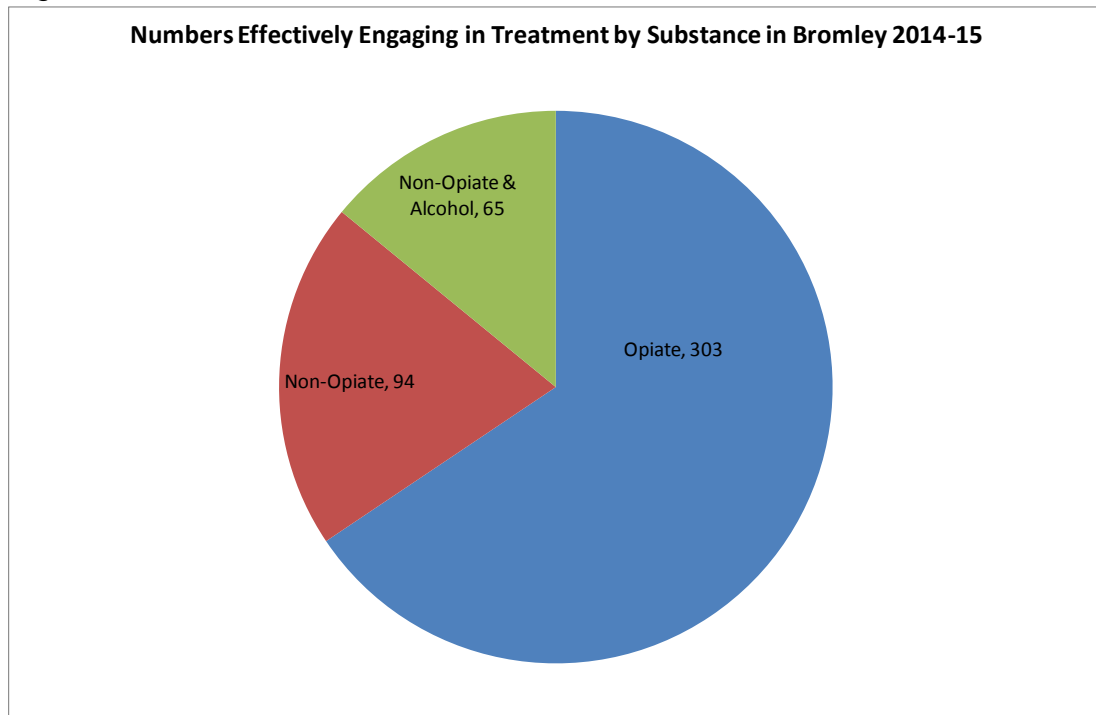
Preventing early drop out and keeping people in treatment long enough to benefit contributes to improved outcomes.

A measure of effective treatment engagement is the number of people who have been in treatment for three months or more. In 2014-15, 462 people effectively engaged in treatment in Bromley, this represents 89% of the treatment population (519), slightly lower than the 93% seen nationally. Opiate users represent the largest group in treatment.

Of those in treatment for substance misuse, 51 reported illicit use of prescription only or over the counter medicines.

The number of people new in treatment in 2014-15 reporting use of new psychoactive substances or club drugs (such as ecstasy) was less than ten.

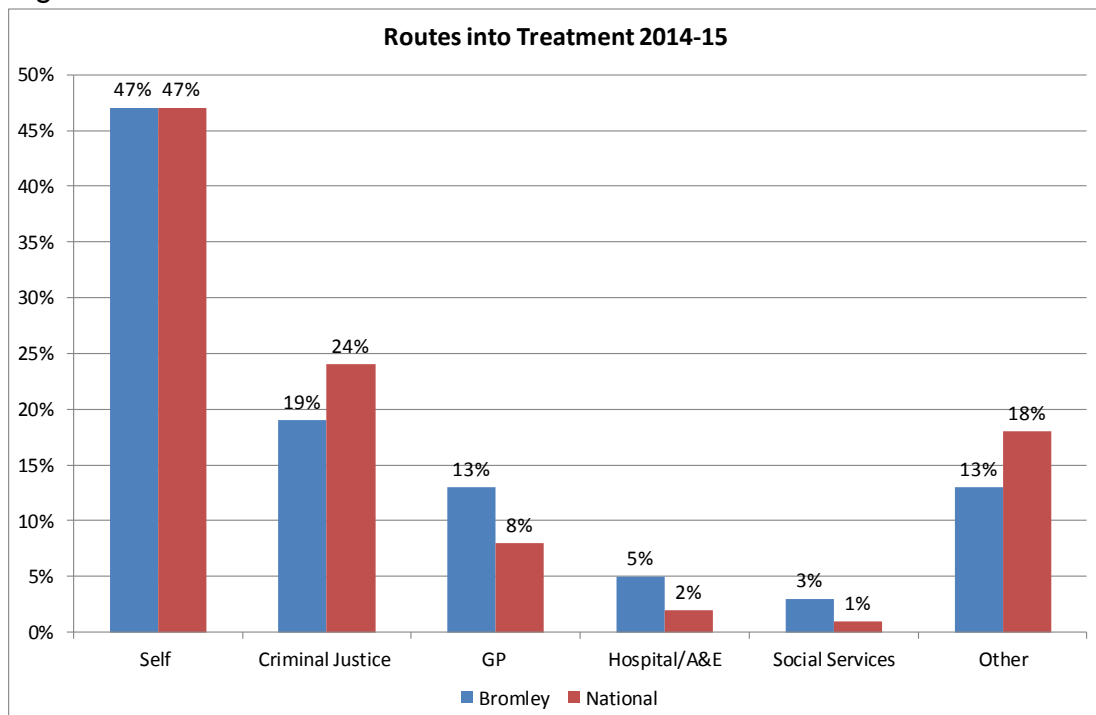
Figure 8



Source: NDTMS JSNA Support Pack 2015

Almost half of patients self-refer into substance misuse services both in Bromley and nationally. Health services (GPs and hospital) refer a higher proportion into treatment in Bromley (18%) than nationally (10%).

Figure 9



Source: NDTMS JSNA Support Pack 2015



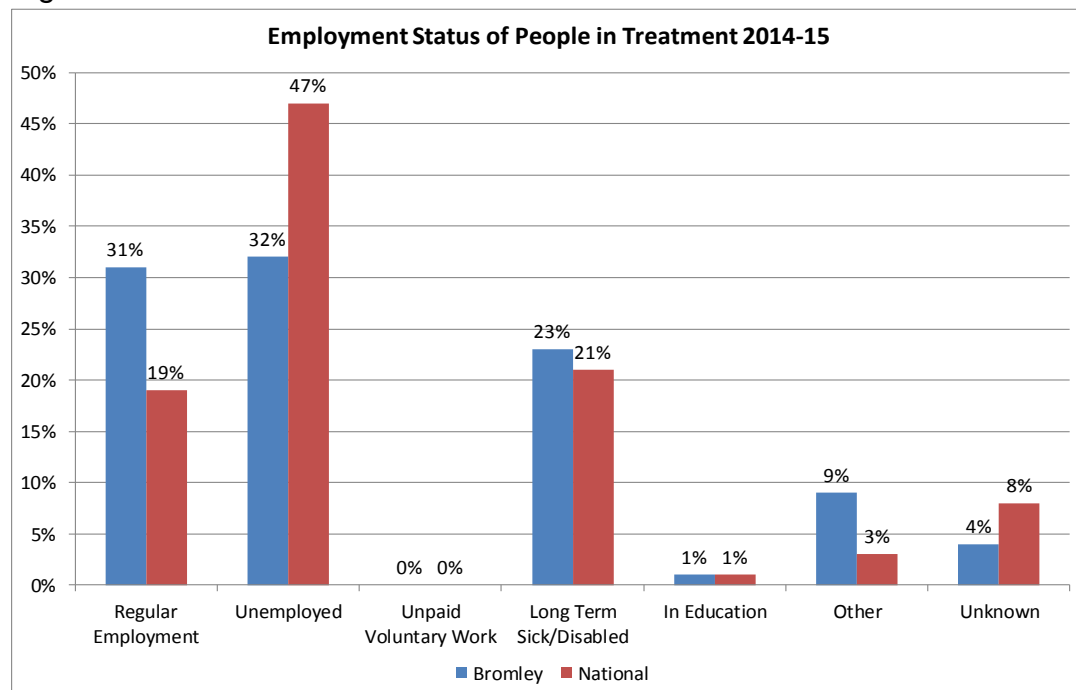
The majority of substance misusers receive treatment in the community, with pharmacological, psychosocial and recovery support interventions all playing a part. In 2014-15, 2% of individuals received interventions as an inpatient and 2% attended residential rehabilitation.

It is important to know the numbers of drug users in treatment who have childcare responsibilities so that adequate support can be provided. In 2014-15, 117 (23%) of those in treatment were living with children, with a further 157 (30%) recorded as parents, but not living with their children. Almost half (9245, 47%) were not a parent and had no child contact.

Recovery from substance misuse is dependent to some extent on the social, physical and financial assets of the individual – so called recovery capital. In Bromley, almost a third (31%) of those in treatment reported being in regular employment in 2014-15, as compared with under a fifth of people nationally.

A similar proportion (32%) were unemployed, much lower than the national figure of 47%.

Figure 10

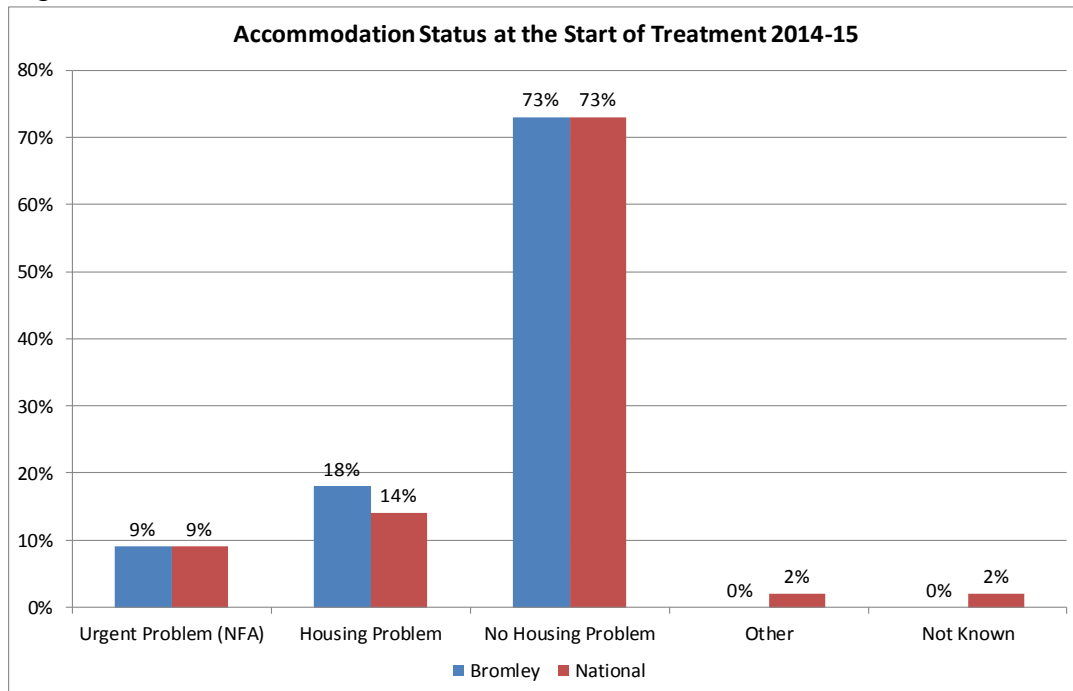


Source: NDTMS JSNA Support Pack 2015

A safe stable home environment enables people to sustain their recovery; insecure housing and homelessness threatens it.

In Bromley in 2014-15, the proportion of people with urgent (9%) or other housing problems (18%) was similar to the national picture.

Figure 11



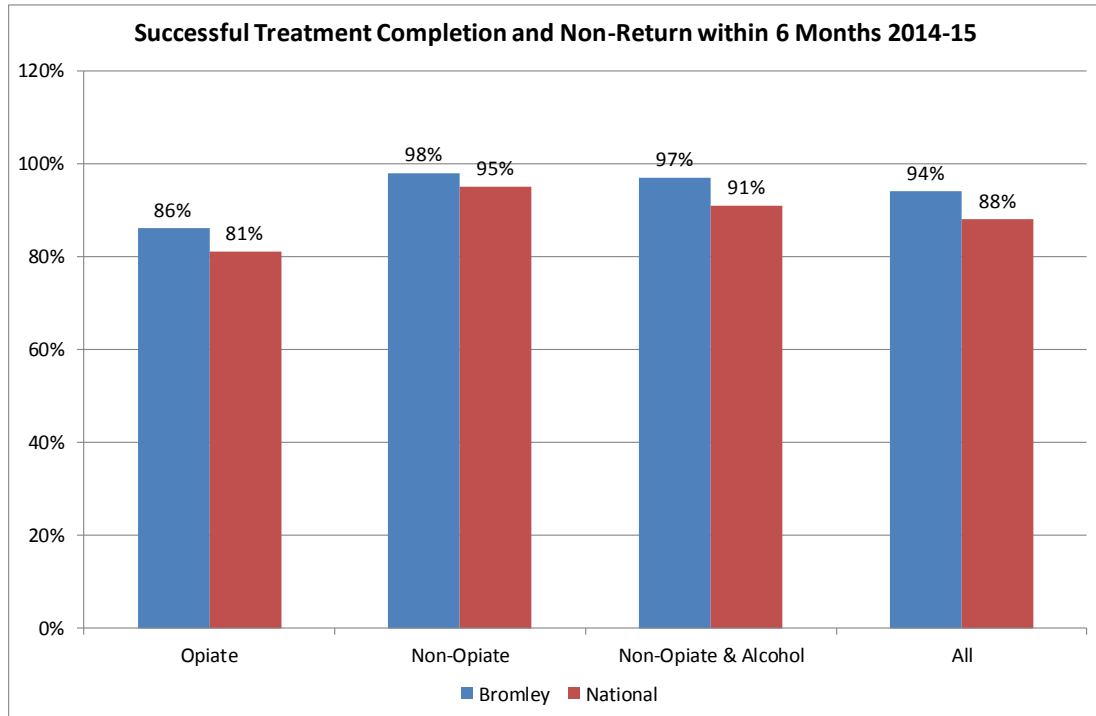
Source: NDTMS JSNA Support Pack 2015

#### 6.4. Treatment Outcomes for Adults

The key measure of successful treatment is the proportion of people who successfully completed treatment and did not return within 6 months. Bromley had a higher proportion of successful completers than the national value in all categories of substance misuse in 2014-15 (Fig. 16.12).

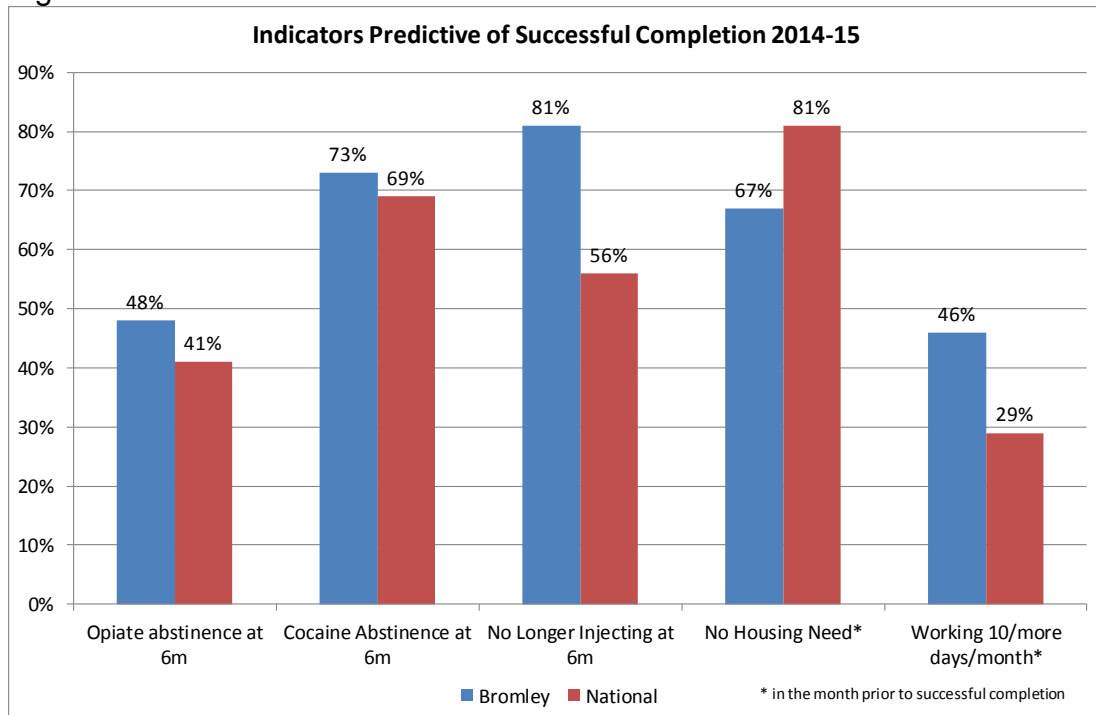
For those still in treatment, there are a number of indicators at six month review which suggest that treatment is likely to be successful. These are abstinence from drugs, significant reductions in drug use and injecting, secure housing and being in work. In general these indicators are better for Bromley than nationally, with one notable exception, which is the proportion of people with resolved housing needs, at 67% this is significantly lower than the national figure of 81% (Fig. 13).

Figure 12



Source: NDTMS JSNA Support Pack 2015

Figure 16.13



Source: NDTMS JSNA Support Pack 2015

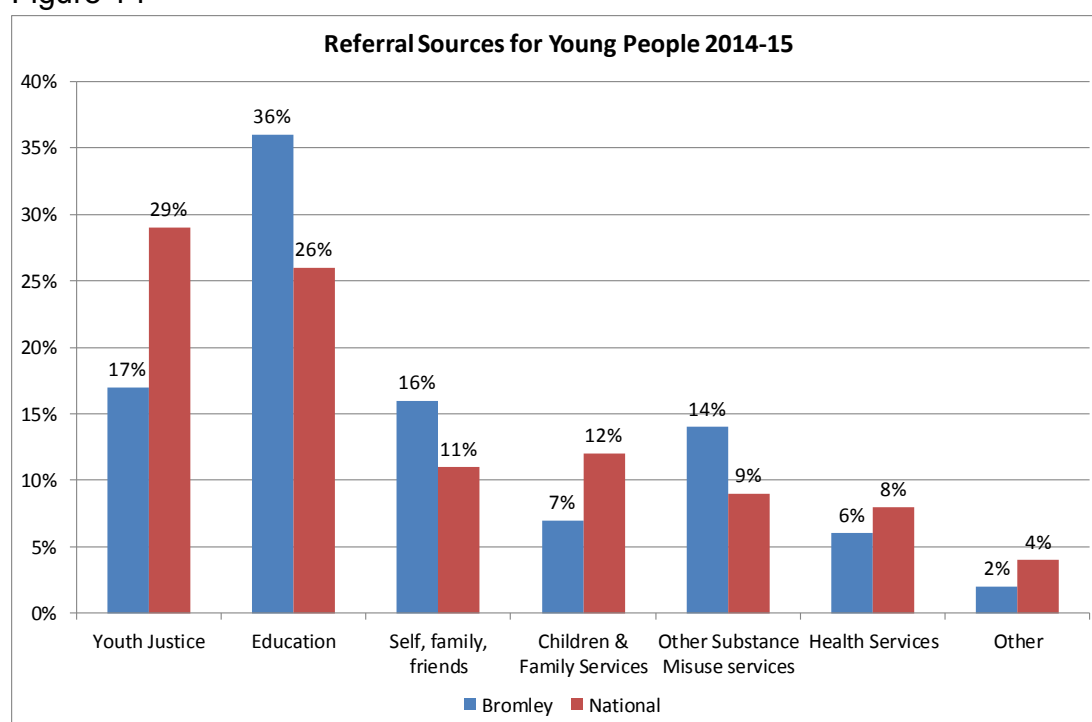
### 6.5. Young People Attending Drug Treatment Services in Bromley

While the majority of young people do not use drugs, and most of those that do are not dependent, drug and alcohol misuse have a major impact on young people's education, their health, their families and their long-term chances in life.

Between April and October 2014, 90 young people accessed specialist substance misuse treatment services in Bromley.

Of these, the largest proportion (36%) were referred from education services, with 17% being referred through the Youth Justice system and only 16% being self referrals. 6% of referrals were from health services including A&E. Nationally, there are a higher proportion of referrals from Youth Justice (29%) and a lower proportion from education (26%).

Figure 14

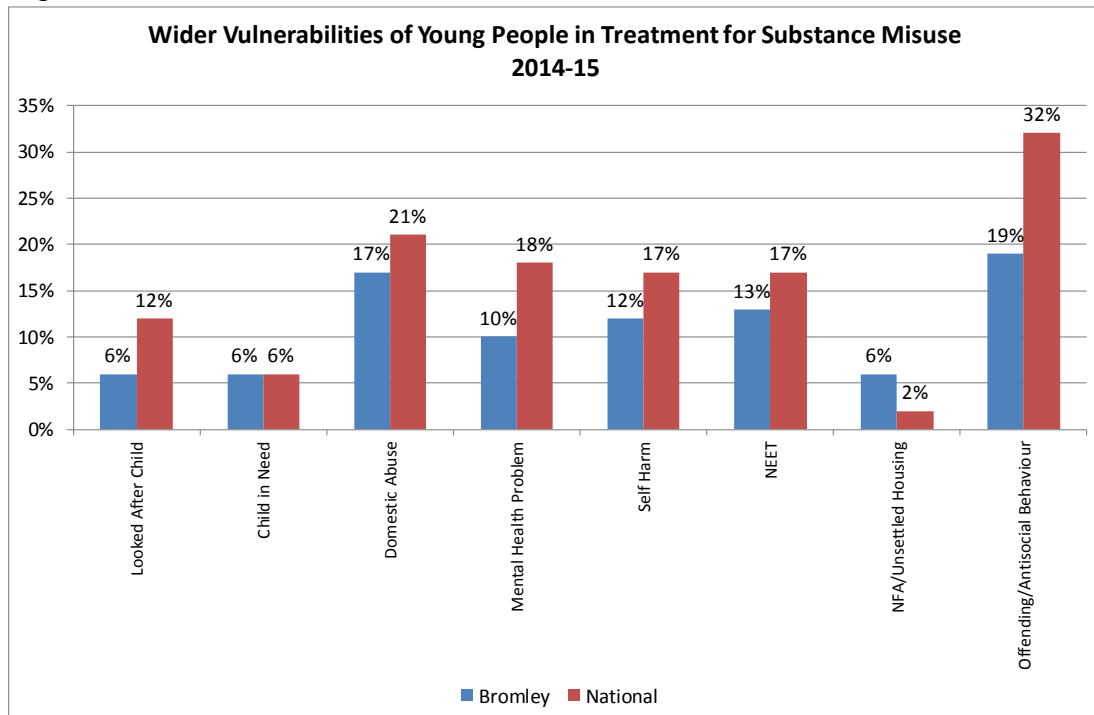


Source: NDTMS JSNA Support Pack 2015

Many young people receiving specialist interventions for substance misuse have a range of vulnerabilities. They are more likely to be not in education, employment or training (NEET), have contracted a sexually transmitted infection, experiencing domestic violence, experiencing sexual exploitation, or be in contact with the youth justice system (Fig. 15).

Of the young people in treatment in Bromley in 2014-15, 70% were using two or more substances (this may include alcohol) and 97% began using their main problem substance before the age of 15 years.

Figure 15



Source: NDTMS JSNA Support Pack 2015

Of those in treatment in 2014-15, 98% required psychosocial interventions only, and 1% required additional pharmacological interventions. Of all those who exited treatment, 94% did so in a planned way in Bromley. This is a higher proportion than nationally (79%).

Young people’s circumstances can change, as does their ability to cope. If they re-present to treatment, this is not necessarily a failure and they need reassessment to inform a new care plan. In the last financial year, 4% of young people who left specialist substance misuse interventions in a planned way re-presented to young people’s or adult specialist services within six months.

## **What This Means for Residents and Children in Bromley**

The Crime survey for England and Wales suggests that approximately 17,000 residents took illicit drugs in Bromley in 2014/2015.

The substances most commonly misused by those in treatment in Bromley are opiates (44%) and alcohol (41%).

The population in treatment is predominantly male (64.8%) and of White British ethnicity (82.6%).

The highest proportion of substance misusers in treatment in Bromley are in the 40 to 49 year age group, in contrast to the national picture, which is 35 to 44 years.

There were 80 drug-related deaths in Bromley between 2006-2013. The average age at death was 48. More than thirty years lower than average life expectancy for Bromley. Deaths were most frequent in deprived wards.

There were 518 drug-related hospital admissions in Bromley 2013/14. Admission rates have been steadily increasing since 2009, the numbers greatest in the 25-44 age group.

Bromley had a higher proportion of successful treatment completers than the national value in all categories of substance misuse in 2014-15.

Of the 90 young people in treatment in Bromley in 2014-15, 70% were using two or more substances (this may include alcohol) and 97% began using their main problem substance before the age of 15 years.

Report No.  
ES15076

London Borough of Bromley

PART ONE - PUBLIC

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**Decision Maker:** PUBLIC PROTECTION AND SAFETY POLICY DEVELOPMENT AND SCRUTINY COMMITTEE

**Date:** Tuesday 3 November 2015

**Decision Type:** Non-Urgent Non-Executive Non-Key

**Title:** PORTFOLIO PLAN UPDATE AND ENFORCEMENT ACTIVITY  
APRIL 2015 - SEPTEMBER 2015

**Contact Officer:** Kirsty Armstrong, Business Coordinator  
Tel: 020 8313 4727 E-mail: Kirsty.Armstrong@bromley.gov.uk

**Chief Officer:** Nigel Davies, Executive Director of Environment & Community Services

**Ward:** n/a

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1. Reason for report

To advise Members of the activity undertaken by the Public Protection Division during the period 1 April 2015 to 30 September 2015 relating to the annual Portfolio Plan and enforcement under delegated powers.

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2. **RECOMMENDATION(S)**

Members are asked to:

2.1 Comment on the contents of this report;

2.2 Agree to receive further reports, every six months, on the activity relating to the Portfolio Plan and enforcement under delegated powers.

### Corporate Policy

1. Policy Status: Existing Policy
  2. BBB Priority: Quality Environment Safer Bromley Vibrant, Thriving Town Centres
- 

### Financial

1. Cost of proposal: See total budget – all services have an enforcement element.
  2. Ongoing costs: Recurring Cost
  3. Budget head/performance centre: Public Protection and Safety Portfolio, MOPAC funding and Capital Programme
  4. Total current budget for this head: £2.277m, £340k and £340k
  5. Source of funding: Existing controllable revenue budgets 2015/16, MOPAC funding for 2015/16 and Capital Programme 2015/16
- 

### Staff

1. Number of staff (current and additional): 51ftes
  2. If from existing staff resources, number of staff hours: Not applicable
- 

### Legal

1. Legal Requirement: Statutory Requirement
  2. Call-in: Not Applicable
- 

### Customer Impact

1. Estimated number of users/beneficiaries (current and projected): All of the Council's customers (including Council tax payers) and users of the service.
- 

### Ward Councillor Views

1. Have Ward Councillors been asked for comments? Not Applicable
2. Summary of Ward Councillors comments: Not Applicable



### 3. COMMENTARY

- 3.1 At the meeting of the Public Protection and Safety, Policy Development and Scrutiny Committee on 15 November 2007, Members agreed they should receive reports of the enforcement activity undertaken by the Public Protection division on a six-monthly basis. On 22 October 2010 the Portfolio Holder of the Public Protection and Safety, Policy Development and Scrutiny Committee requested that this report should also include an update of the Portfolio Plan activity.
- 3.2 The enforcement activity for the period 1 April 2015 to 30 September 2015 is set out in Appendix A to this report. This covers Public Protection enforcement (i.e. Environmental Protection, Food Safety, Public Health and Safety, Licensing, Trading Standards and Anti-Social Behaviour).
- 3.3 The Public Protection and Safety Portfolio Plan activity between 1 April 2015 and 30 September 2015 is set out in Appendix B to this report.

### 4. POLICY IMPLICATIONS

- 4.1 Enforcement activity is undertaken in accordance with the agreed Enforcement Policy and under delegated authorities:
  - a. The Public Protection Division undertakes its regulatory functions in accordance with risk assessment criteria, ensuring that service resources are focused upon those activities or practices that present the greatest risk to public health, safety or potential economic loss to the customer.
  - b. Consistency of approach aims to ensure that officers are consistent in the exercise of their discretion to achieve similar ends in similar circumstances, irrespective of which officer deals with the matter.
  - c. It is important to the service that people understand what is expected of them and what they should expect from the Council. This includes making it clear between statutory requirements (what they have to do), and, where relevant, what they do not have to do (advice or guidance on good practice).
  - d. Where enforcement action is necessary, officers will take appropriate action under their delegated powers, dependent upon the seriousness of any breach of the law. The action that they take will be proportionate to the seriousness of any breach of the law relating to the health, safety, quality of life or economic position of the local and business community.

### 5. FINANCIAL IMPLICATIONS

- 5.1 All enforcement activity is undertaken within existing resources and agreed grant allocation.

### 6. PERSONNEL IMPLICATIONS

- 6.1 All enforcement activity is undertaken within existing resources and agreed grant allocation.

<b>Non-Applicable Sections:</b>	LEGAL IMPLICATIONS
Background Documents: (Access via Contact Officer)	Not applicable

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**PUBLIC PROTECTION ENFORCEMENT ACTIVITY - STATUTORY NOTICES**

Legislation	Description	NOTICES 01/04/14- 30/09/14	NOTICES 01/10/14- 31/03/15	NOTICES 01/04/15- 30/09/15
Environmental Protection Act 1990 S.80	Noise from amplified music (domestic premises)	8	6	3
Environmental Protection Act 1990 S.80	Noise from amplified music (commercial premises)	2	2	1
Environmental Protection Act 1990 S.80	Noise from intruder/vehicle alarms	9	2	2
Environmental Protection Act 1990 S.80	Other noise	9	0	7
Environmental Protection Act 1990 S.80	Bonfires	0	0	4
Environmental Protection Act 1990 S.80	Other nuisance	1	1	0
Environmental Protection Act 1990 S.80	Nuisance from premises	0	2	0
Environmental Protection Act 1990 S.80	Nuisance from light	1	0	0
Environmental Protection Act S.80	Nuisance from accumulations	13	6	1
Environmental Protection Act 1990	Provision of waste receptacles	0	0	0
Environmental Protection Act 1990	Litter	1	1	0
Environmental Protection Act 1990	Waste Transfer documentation	2	2	1
Environmental Protection Act 1990 S.71	Request for information (relating to flytipping)	3	2	0
Environmental Protection Act 1990 S.80	Nuisance from dog barking	4	0	0
Prevention of Damage by Pests Act 1949 S.04	Removal of rubbish and treatment for pests	35	17	31
Public Health Act 1936 S.287	Notice of intention to enter premises	4	4	1
Public Health Act 1936 S.83	Filthy and verminous premises	1	2	1
Public Health Act 1936 S.78	Cleansing alleyways	7	0	0
Control of Pollution Act 1960 S.60	Pollution from construction sites (noise/dust, etc)	9	2	4
Local Government (Misc Provisions) Act 1976 S.16	Requisition for information	6	12	6
Local Government (Misc Provisions) Act 1976 S.20	Sanitary accommodation	0	0	0
Local Government (Misc Provisions) Act 1976 S.35	Clearing obstructions in drains	0	0	0

Local Government (Misc Provisions) Act 1976 S.29	Securing empty premises	0	0	1
Housing Act 2004	Improvement notice	0	1	3
Housing Act 2004	Prohibition notice	0	0	2
Housing Act 2004	Hazard awareness	0	3	1
Housing Act 2004	Decision to grant a (HMO) licence	12	2	4
Housing Act 2004	Proposal to grant a (HMO) licence	8	4	2
Health & Safety at Work etc Act 1974	Prohibition notices	2	6	7
Health & Safety at Work etc Act 1974	Improvement notices	3	3	14
Food Safety – Food Hygiene Regulations	Food Hygiene Improvement Notices	1	13	6
Food Safety	Emergency Hygiene Prohibition Notices and Orders	0	2	0
Food Safety	Seizure and destruction of food	0	0	1

#### **ANTI-SOCIAL BEHAVIOUR ENFORCEMENT ACTIVITY**

Anti-Social Behaviour Act 2003	Acceptable Behaviour Commitments (ABCs) served	23	18	16
Anti-Social Behaviour Act 2003	Early intervention warning notices	18	2	0
Anti-Social Behaviour and Policing and Crime Act 2014	Final warning under Community Protection Remedy	-	1	1

#### **REGULATION OF INVESTIGATORY POWERS ACT 2000**

Age-Related Sales Legislation	Test purchasing campaigns	0	1	1
Food Safety and Licensing	Food hygiene	0	0	0
Anti-Social Behaviour Act	Collection of evidence	0	0	0
Trading Standards	Collection of evidence – communications data	1	0	0
Public Health and Nuisance	Fly-tipping	2	0	0

#### **PROSECUTIONS (All heard at Bromley Magistrates Court unless otherwise stated)**

Legislation	Description	Penalty
Environmental Protection Act 1990 s71	Jaqueline Armstrong	Case withdrawn by Legal Services
EPA 1990 s80 (condenser), EPA 1990 s90 (extract) LGMPA 1976 s16	Buddies of IGF Ltd	£9,000.00 fine £2,753.50 costs £120.00 victim surcharge
Environmental Protection Act 1990 s33 – burning	Corbey and Keep Construction	£200.00 fine £962.62 costs £20.00 victim surcharge
Environmental Protection Act 1990 s80	Daniel Cronin	£0 fine £0 costs £20 victim surcharge
Fraud Act 2001	Rogue trader – gross overcharge for property repairs; victims were	Bexley Magistrates: 25 week custodial sentence suspended for

	an elderly couple	2 years £1,500 compensation £4,267.25 costs £80 victim surcharge Defendant held in custody till full payment deposited into the court
General Product Safety Regulations 2005	Forfeiture of legal highs seized under the GPSRs	Forfeiture of £4,500 stock
Food Safety Act 1990 Food Safety and Hygiene (England) Regulations 2013	Mr Meat Butchers, 133 High Street, Penge Selling sheep mutton as goat meat. Obstruction of officers and food hygiene offences	Bromley Magistrates Court: 4 defendants prosecuted – guilty plea £3,600 fine £12,500 costs £180 victim surcharge
Food Safety Act 1990	Haji and Son, 112 High Street, Penge Selling sheep mutton as goat meat	Bromley Magistrates Court: 1 defendant – guilty plea £375 fine £1,858 costs £38 victim surcharge
Health and Safety at Work, etc, Act 1974 (risk to staff and public)	In2Papadam, 94 Bromley Road, Beckenham Slippery stairs leading to basement toilets. Customer fell down and was seriously injured	Croydon Crown Court: guilty plea £1,500 fine £3,500 costs

### **PROSECUTIONS PENDING**

Prosecution	Legislation
Daniel Cronin	Environmental Protection Act 1990 s80
Wayne Netherwood	Environmental Protection Act 1990 s80
Warren Day	Environmental Protection Act 1990 s80
Money laundering – facilitating criminal activity (doorstep crime) to the value of £200,000	Proceeds of Crime Act 2002
Money laundering – facilitating criminal activity (doorstep crime) to the value of £200,000	Proceeds of Crime Act 2002
Doorstep crime – fraudulent work	Fraud Act 2006
Doorstep crime – fraudulent work involving restraint of property	Fraud Act 2001 and Proceeds of Crime Act 2002
Misrepresentation of college course	Fraud Act 2006, Consumer Protection from Unfair Trading Regulations 2008

### **TRADING STANDARDS FORMAL CAUTIONS/UNDERTAKING/ASSURANCE GIVEN UNDER THE ENTERPRISE ACT 2002**

Legislation	Offence
1 x Consumer Protection from Unfair Trading Regulations 2008	Misleading information as to previous prices
1 x Consumer Protection from Unfair Trading Regulations 2008	Misleading information as to final price
1 x Trade Marks Act	Sale of counterfeit goods at boot sale
10 x Consumer Contracts (information, cancellation and additional charges) Regulations 2013	Failure to give prescribed information as to cancellation rights
1 x Consumer Protection from Unfair Trading Regulations 2008	False advertising as to membership of a trade association
1 x Consumer Protection Act 1987	Possession of unsafe goods
4 x Licensing Act 2003	Sale of alcohol to person under 18
4 x Children and Young Persons Act 1993	Sale of tobacco to person under 18

1 x Consumer Protection from Unfair Trading Regulations 2008	Mis-use of the Bromley logo
1 x Tobacco Products (Manufacture, Presentation and Sale) (Safety) Regulations 2002 (as amended)	Possession of illicit tobacco
1 x General Product Safety Regulations	Possession of unsafe goods (legal highs)

### **WORKS IN DEFAULT**

No. of works in default undertaken	0
No. of noise equipment seizures undertaken	2

### **LICENSING REVIEWS**

VuVu Night Club, East Street, Bromley 12 August 15	Review brought by the Metropolitan Police under Crime and Disorder licensing objective	Licence suspended for 30 days. 6 conditions added. Appeal lodged at Bromley Magistrates Court against the decision. No date set for the hearing.
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### **LICENSING APPLICATION HEARD**

Premises	Date	Applications heard by the Licensing Sub Committee / Appeals at Magistrates Court	Type of application and outcome
Bar Du Vin, East Street, Bromley	9 April 15	Licensing Sub Committee	Agreed to extend the operating hours, with an additional condition that 3 SIA-registered door stewards be employed from 20.20 to 30 minutes after closing
Royal Bell, High Street, Bromley	9 April 15	Licensing Sub Committee	Agreed to vary the licence in respect of the layout and to extend hours of operation for sale of alcohol, recorded music and late-night refreshment, and add film shows. 8 additional conditions added
Venue 28, Beckenham Road, Beckenham	23 April 15	Licensing Sub Committee	New premises licence granted with 6 additional conditions
Vue Cinema, St Mark's Square, Bromley	23 April 15	Licensing Sub Committee	New premises licence granted with 16 additional conditions
Widmore Convenience Store, 191 Widmore Road	23 April 15	Licensing Sub Committee	New premises licence granted with 4 additional conditions
Greater Than Gatsby, High Street, Bromley	17 June 15	Licensing Sub Committee	New premises licence granted (replacing an earlier one). Large number of additional conditions volunteered and imposed
Bromley Tennis Centre, Avebury Road, Orpington	15 July 15	Licensing Sub Committee	New premises licence granted with one additional condition
Croft Tea Rooms, 263 High Street, St Mary Cray	12 August 15	Licensing Sub Committee	New premises licence granted with 5 additional conditions

Costcutter, Beaconsfield Parade, Mottingham	27 August 15	Licensing Sub Committee	New premises licence granted with revised hours of operation
Time, High Street, Beckenham	27 August 15	Licensing Sub Committee	Objection to a Temporary Event Notice by Police. Application granted subject to 2 conditions and 3 undertakings
Wickham Manor Service Station	10 September 15	Licensing Sub Committee	New premises licence granted with 7 additional conditions
Chimes Service Station, Sevenoaks Road, Pratts Bottom	10 September 15	Licensing Sub Committee	Premises licence varied to allow 24 hour operation
Marco's Of Hayes, Hayes Street	22 September 15	Licensing Sub Committee	New premises licence granted with 5 agreed additional conditions

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<b>Outcome 1</b>	<b>We will keep Bromley safe</b>
<b>Issues</b>	Community Safety
	Anti-Social Behaviour and Youth Crime
	Domestic Violence

<b>Aim</b>	The Community Safety team proactively works to prevent crime and reinforce confidence in the borough as a safe place		
<b>In 2015/16, we will:</b>		<b>Head of Service</b>	<b>RAG status (and comments)</b>
1.1	Tackle <b>anti-social behaviour</b> through the delivery of targeted, intelligence-led operations with the Police. (Operation Crystal – 1A)	Rob Vale	GREEN Operation Crystal continues to meet its objectives with tonnage of waste collected and ASB complaint numbers both continuing to drop substantially. Complaints have dropped from 117 to 64 compared to the same period last year, a drop of 45%; tonnage has dropped from 17.2t to 14t, a drop of 18.6%.
1.2	Support young people to remain in education, employment and training, through our <b>mentoring service</b> . (1B)	Jane Belding	GREEN The Bromley Mentoring Initiative is running well, with a steady stream of referrals recruited, and with mentors recruited, trained and matched. A total of 33 new mentors have joined the scheme, and 97 clients have received the support of a mentor.
1.3	Ensure all victims of <b>domestic violence</b> involved in criminal Court procedures are offered the support of an advocate. (1C)	Rob Vale	GREEN The Domestic Abuse Advocacy Project has exceeded all its targets: within the latest cohort there was also a retrial, and the victim was supported by advocates to attend trial for a second time, and give evidence, which led to a conviction.
1.4	Provide support for the <b>Safer Bromley Partnership Board</b> .	Rob Vale	GREEN There have been two Safer Bromley Partnership Group meetings, on 16 April and 28 September 2015.

1.5	<p>Target <b>night-time anti-social behaviour problem areas</b> through a joint Council-Police initiative to tackle alcohol-related nuisance, crime and disorder, supporting the Purple Flag award for Beckenham. (1D)</p>	Paul Lehane	<p>GREEN</p> <p>Meetings were held on 23 June 2015 with Bromley Town and Copers Cope councillors, and 'Torys On' (24 June 2015) concerning the night-time economy. Two Purple Flag Project Board meetings were held on 26 March and 23 June. Officers attended a meeting at Bromley Police Station with key licensed businesses. Police submitted a licence review application for Vuvu (East Street).</p>
1.6	<p>Support the Home Office recommendations with regards to the <b>Gangs Review</b>.</p>	Rob Vale	<p>GREEN</p> <p>Targeting of gang nominals was added to Operation Crystal's remit. Intelligence pathways have been established for gang enquiries. Cross-border intelligence has been established with surrounding boroughs.</p>
1.7	<p>Work with partners to <b>eradicate the supply of New Psychoactive Substances</b>, and seek to apply powers and tools from any forthcoming legislation. (1E)</p>	Rob Vale	<p>GREEN</p> <p>Forfeiture of seized 'legal highs' was approved by the local magistrates in April 2015. The proprietor of the 'head shop' was formally interviewed and issued with a Home Office Caution. No further action has been taken in relation to the second shop in Anerly. A visit to the trader with Public Health colleagues revealed no NPS are kept on the premises, although they are sold to order. No ASB has been linked to the premises.</p>

<b>Outcome 2</b>		<b>We will protect consumers</b>	
<b>Issues</b>		Rogue traders, scams and bogus callers	
		Under-age sales	
<b>Aim</b>		The Trading Standards team protects consumers, and in particular the vulnerable, to ensure there is a fair, safe and genuine trading environment	
<b>In 2015/16, we will:</b>		<b>Head of Service</b>	<b>RAG status (and comments)</b>
2.1	Take action against <b>rogue traders</b> , particularly those who target the vulnerable, through preventative and enforcement activity with banks and adult safeguarding partners. (2A)	Rob Vale	GREEN 15 referrals and alerts were received from safeguarding partners, and 21 from local banks, reporting concerns of financial abuse or fraud against customers and clients. 43 referrals and intelligence reports from local police were received with regards doorstep crime and scams,
2.2	Provide a rapid response service to all victims of <b>doorstep crimes and scams</b> . (2B)	Rob Vale	GREEN 132 calls were received by Trading Standards' rapid response hotline. Immediate response visits to 26 of these calls saved customers an estimated £125,000. Rogue traders cost local residents at least £200,000.
2.3	Tackle the sale of <b>age-restricted products</b> , particularly alcohol and tobacco, through test purchase operations. (2C)	Rob Vale	GREEN 39 planned audit visits were undertaken at 36 premises. 15 UAS visits were followed up from Ch25 fails and complaints, resulting in 1 sale of tobacco and 1 sale of alcohol from the same premise to volunteers under the age of 18. A Simple Caution was signed. 26 'Ch.25 visits' were followed up, resulting in 18 sales to an 18-year-old volunteer,
2.4	Prevent <b>consumer detriment</b> by improving compliance and tackling problem traders. (2D, 2E)	Rob Vale	GREEN 21 warning letters and cautions were issued, including a forfeiture of unsafe goods from a local head shop selling illegal highs. 2 reports were submitted to Legal Services, with recommendations of proceedings against a rogue trader and money launderer.

<b>Outcome 3</b>	<b>We will support and regulate businesses</b>
<b>Issues</b>	Food Safety
	Licensing
	Health and Safety
	Business Resilience

<b>Aim</b>	The Food, Health and Safety and Licensing team supports and regulates businesses to ensure safe food, safe and healthy workplaces, and licence conditions are met		
<b>In 2015/16, we will:</b>		<b>Head of Service</b>	<b>RAG status (and comments)</b>
3.1	Inspect 100% of <b>high-risk food businesses</b> (Risk Category A and B hygiene) to ensure food safety standards are met. (3A)	Paul Lehane	AMBER In Q1, 100% of Risk A businesses were inspected; in Q2, 71% were inspected. In Q1, 46% of Risk B food businesses were inspected; in Q2, 70% of Risk B food businesses were inspected.
3.2	Investigate <b>significant complaints, accident reports</b> and other notifications. (3B)	Paul Lehane	GREEN 67 accident reports were received, and 13 selected for investigation. 39 Health and Safety complaints were received and all were investigated. 134 Food Safety complaints were received and all were investigated. 24 Health and Safety Notices were served, and 6 Food Safety Notices were served.
3.3	Undertake the <b>statutory review of licensing policies for alcohol and gambling</b> , to be in place by January 2016.	Paul Lehane	GREEN Draft policies for the Licensing Act 2003 and the Gambling Act 2005 were approved by the General Purposes and Licences Committee on 14 July 2015 for public consultation. The consultation was undertaken during July and August, and results reported to Committee on 17 September 2015. Both are now waiting final Council approval in October.

<b>Outcome 4</b>	<b>We will protect the environment</b>
<b>Issues</b>	Environmental damage
	Complex industrial noise pollution
	Community noise

<b>Aim</b>	The Environmental Protection team manages air quality, drainage issues, land contamination, public health nuisance and noise, CCTV, housing enforcement, and pest control.		
<b>In 2015/16, we will:</b>		Head of Service	RAG status (and comments)
4.1	Work proactively with offenders and potential offenders to reduce <b>noise nuisance</b> . (4A)	Jim McGowan	Due to the Government's licensing deregulation, there is now no legal requirement for premises to have noise-limiting devices, so the target regarding these devices is no longer applicable.
4.2	Provide the <b>CCTV monitoring service</b> for town centres and other key areas. (4B)	Jim McGowan	GREEN 165 CCTV packages have been provided, where required.
4.3	Oversee the refurbishment of the <b>CCTV control room</b> .	Jim McGowan	AMBER The contract was the subject of a formal appeal, and has been delayed. The contract is now expected to be completed in January 2016.
4.5	Develop a computerised system for <b>contaminated land reporting</b> . (4C)	Jim McGowan	GREEN 16 reports have been produced.
4.6	Depending on the result of the new lease negotiations, analyse and expand the current <b>noise plan for Biggin Hill</b> .	Jim McGowan	This will be progressed once the result of the new lease negotiations is known.

## Appendix 1: Performance Indicators

Performance Indicators		13/14 Actual	14/15 Target	14/15 Actual	15/16 Target
1A	Number of Operation Crystal initiatives carried out	12	12	12	12
1B	Number of mentoring relationships forged	142	120	154	100
1C	Percentage of victims of domestic abuse offered the support of an advocate	NEW	NEW	TBC	TBC
1D	Number of initiatives carried out to reduce alcohol-related nuisance, crime and disorder	NEW	NEW	NEW	10
1E	Percentage eradication of high street outlets of new psychoactive substances	NEW	NEW	50%	100%
2A	Number of referrals of doorstep crime incidents from banks and adult safeguarding partners	26	30	45	50
2B	Number of rapid response interventions resulting in a real saving to consumers	68	80	42	50
2C	Number of test purchase operations to detect the sale of age-restricted products	121	80	156	N/A
2D	Number of enforcement actions in relation to traders causing consumer detriment	69	60	69	60
2E	Number of businesses to receive education regarding under-age sales – to be changed to: Percentage inspection of all failed CH25 and non-compliant businesses	107	150	114	100% (see change)
3A	Number of inspections of high-risk businesses undertaken	NEW	NEW	NEW	132
3B	Number of significant complaints and accident reports/notifications investigated	NEW	150	176	150
4A	Inspections of noise limitation devices.	20	20	20	20
4B	Number of packages of evidence supplied	NEW	NEW	NEW	300
4C	Number of reports produced on contaminated land	NEW	10	20	25

Report No.  
ES15077

## London Borough of Bromley

### PART ONE - PUBLIC

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**Decision Maker:**

For Pre-decision scrutiny by the Public Protection and Safety PDS Committee on

**Date:** Tuesday 3 November 2015

**Decision Type:** Non-Urgent                      Non-Executive                      Non-Key

**Title:** **CCTV UPDATE**

**Contact Officer:** Jim McGowan, Head of Environmental Protection  
Tel: 020 8313 4651    E-mail: Jim.McGowan@bromley.gov.uk

**Chief Officer:** Nigel Davies, Executive Director of Environment & Community Services

**Ward:** n/a

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1. Reason for report

The purpose of this report is to update Members of the Committee with regard to the Bromley CCTV service and the proposed refurbishment of the Bromley CCTV control room.

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2. **RECOMMENDATION(S)**

Members are asked to

1. consider the charging for CCTV evidence packages and
2. to note the contents of the Report.

### Corporate Policy

1. Policy Status: Existing Policy:
  2. BBB Priority: Excellent Council Safer Bromley Vibrant, Thriving Town Centres:
- 

### Financial

1. Cost of proposal: N/A
  2. Ongoing costs: N/A
  3. Budget performance centre: CCTV & Capital Programme
  4. Total current budget for this head: £497,560 and £340,000
  5. Source of funding: Existing revenue budget 2015/16 and Capital Programme
- 

### Staff

1. Number of staff (current and additional): 1.0 fte
  2. If from existing staff resources, number of staff hours: 1.0 fte
- 

### Legal

1. Legal Requirement: Non-Statutory - Government Guidance
  2. Call-in: Not Applicable:
- 

### Customer Impact

1. Estimated number of users/beneficiaries (current and projected): 300,000+
- 

### Ward Councillor Views

1. Have Ward Councillors been asked for comments? No
2. Summary of Ward Councillors comments: n/a



### 3. COMMENTARY

#### The Bromley CCTV System

- 3.1 The London Borough of Bromley (LBB) has a digital, community safety CCTV control room that is staffed, managed and operated 24/7 by an externally contracted company OCS, who employ SIA licensed officers to meet their contractual obligations.
- 3.2 The control room monitors 160 LB Bromley cameras. There are 79 town centre cameras, 10 of which are bus lane enforcement cameras and there are 75 car park cameras and six mobile cameras. The car park CCTV cameras are provided in order to provide a safe environment for residents and they contribute as one of the necessary criteria for Bromley to achieve the *Park Mark* classification as provided by the Police.
- 3.3 Parking enforcement have a mandate to use all of the town centre cameras on the system for the enforcement of parking offences, but the Control room has primacy and can take them back immediately if they are needed as part of an urgent incident.
- 3.4 The operators are highly trained and qualified to monitor activity and incidents twenty-four hours a day, seven days a week, and they are experienced in working with the Police and other partner and emergency services, to ensure the right resources are deployed.
- 3.5 As well as CCTV monitoring, additional services are also provided such as traffic and car park security and enforcement, care in the community, DVLA enforcement, special events such as sports and carnivals; an integrated approach to crime management and close liaison with key emergency services.
- 3.6 The London Borough of Bromley has a strong track record in managing criminal activity through the CCTV control room, which forms the nerve centre for a comprehensive network of nearly 160 CCTV cameras sited at strategic locations within the borough, including Bromley, Beckenham, Penge, Crystal Palace, Petts Wood and Orpington. Community safety has always been a priority for the Borough and the system helps to further reduce crime and secure the safety of people and places within the borough.
- 3.7 The Council's CCTV cameras are operated by both the Public Protection and Parking Enforcement services and both share the same common operating and recording systems. The control room was installed in 1997 and has been regularly upgraded to keep it operating without failure. However, the current equipment is nearly ten years old and is no longer supported by its manufacturers and as such substantial faults can no longer be repaired.
- 3.8 As a consequence there is significant risk of failure and the systems are in need of refurbishment. The Executive Report on February 11<sup>th</sup> 2015 outlined the risks with the current situation; the benefits of the refurbishment and the estimated costs for doing so. As a result, the Executive agreed Capital funding of £340k to refurbish the control room.
- 3.9 The purpose of the Control Room refurbishment is:
  - To secure the continued operation of the community safety and traffic enforcement control rooms into the future.
  - To refurbish the CCTV operating, viewing and recording systems, which are ten years old and no longer fit for purpose.
  - To secure the evident risk of loss of service and the Council's reputation should they fail.

- To safeguard the future of the CCTV service for the next ten years through the replacement of items of equipment that are no longer supported by their manufacturers and cannot be repaired if they fail.
- 3.10 The refurbished control room will enable the operators to monitor suspicious behaviour, identify incidents and co-ordinate appropriate responses from the Police, Fire and Ambulance and other services. It protects the public as they work, socialise and travel whilst respecting privacy. The system is programmed to be able to use 'privacy zone' software in sensitive situations.
- 3.11 Working in partnership with local businesses, the staff have radio links via the *shopsafe* radio system with local shops and public houses to further monitor criminal activity and public disorder incidents. The operatives also have a live link to the Police via Metcall and can speak directly to officers on the ground when directing them to an incident.

### **The Monitoring Contract**

- 3.12 The **monitoring contract** was awarded to OCS with effect from 1<sup>st</sup> April 2012, for an annual price of £256,138 for five years with the potential to extend by a further two years. This price was fixed for the first three years, with CPI inflation being added to the remaining years. The current performance indicators for the monitoring contract are on target and are shown in the attached Appendix 1. This table provides details of the number of packages of information that are provided for third parties eg Insurance Companies and packages for enforcement agencies such as the Police, which are used in the investigation of crime. In 2014/15 264 packages of evidence were provided for the Police, at no charge and zero packages were provided for third party requests. A charge of £50 each is levied for private third party requests. The company provides a rota of highly trained and qualified staff, all of whom are Security Industry Authority (SIA) licensed, who staff the control room 24/7. The rota provides two operators for this time and a site supervisor is provided by the company on a 9-5 basis on Monday to Friday.

### **The Maintenance Contract**

- 3.13 The **maintenance contract** was awarded to Eurovia with effect from 1<sup>st</sup> April 2012, for an annual price of £42,851 for five years with the potential to extend by a further two years. This price was fixed for the first three years, with CPI inflation being added to the remaining years. The contract covers all maintenance costs including all necessary repairs and upgrades and associated labour; twice yearly maintenance rounds, including all street and car park equipment. In addition there is a budget of £91k available for equipment replacement and ad hoc repairs.
- 3.14 Also covered is the CCTV control room including repairs and back to back contracts on replacing failed equipment and the hard drives on the recording system. However, the maintenance cannot be maintained once the equipment becomes obsolete and is no longer supported by the manufacturer. There are a number of performance indicators, which demonstrate that the company is achieving the requirements of the contract. The current performance indicators for the maintenance contract are on target and are shown in the attached Appendix 2.

### **CCTV Control Room Refurbishment Contract delay**

- 3.15 The contract for the CCTV control room refurbishment was due to be let in the early part of this year, but due to a number of queries and points of clarification on the specification of works by the incumbent maintenance contractor and by the successful bidders, the tender process was delayed. A formal Appeal was also then lodged against the letting of the contract and the

process was delayed further. When these matters were eventually finalised, there were further delays in agreeing and producing a formal contract for Tyco, the successful company and they were eventually instructed to start the works on August 10<sup>th</sup> 2015.

- 3.16 Since that time a further delay has presented itself as the Government changed the law with regard to certain parking enforcement functions, such that a new proposal of works had to be presented to the Secretary of State for Approval before works could commence. We were informed that the approval would take at least two months and the company would not start work at this point for fear that the Secretary of State may refuse the proposal and insist on additional or different works. However, in order to reduce the delay and to reduce the risk of control room system failure Tyco have been instructed to continue, prior to the Government Approval.

### **Charging for evidential packages**

- 3.17 The Council CCTV control room currently produces packages of evidence, in the form of a DVD disc in order to show CCTV footage of incidents where evidence is sought by the Police or other third parties. It can be seen from the monitoring statistics attached that in 2014/15, the Council provided 264 packages of evidence for the Police but this has been significantly higher in previous years (e.g when the Riots occurred) and there is currently no charge. Members are asked to consider whether the Police should be charged for this service and if so, how much this charge should be.
- 3.18 The Council also provide third parties, such as Insurance companies, with packages of evidence where incidents are caught on the Council CCTV camera system and footage is available. There are numerous enquiries each year but for most of them there is either no camera surveillance or the camera is positioned such as to provide no useful footage. However, last year there were **four** incidents where an evidence package was provided, for which there was a charge of £50. This is the same charge as our partner Borough, Lewisham and similar to most London Boroughs, although some Boroughs e.g. Lambeth and Croydon only charge £10. Members are asked to consider whether the charge for this service is considered to be sufficient and if not, by how much this charge should be increased or decreased.

## **4. POLICY IMPLICATIONS**

- 4.1 The Council's CCTV Strategy was approved in 2002 and has been reviewed in in the context of this and the Council's corporate plan Building A Better Bromley. The CCTV system contributes to the Council's priorities of Safer Communities; Vibrant, Thriving Town Centres and a Quality Environment.

## **5. FINANCIAL IMPLICATIONS**

- 5.1 The capital programme has an amount £340,000 set aside for the refurbishment of the CCTV Control Room.
- 5.2 The controllable revenue budget for CCTV for 2015/16 is £497,560.

## **6. LEGAL IMPLICATIONS**

- 6.1 The Council has powers to introduce CCTV pursuant to section 111 Local Government Act 1972 and section 5 London Local Authorities (No 2) Act 1990. This is directed not only to the prevention and detection of crime and securing the welfare of the victims of crime but also assisting the Council perform other statutory duties such as highway management and the effective control of traffic.

6.2 In operating the system it must have regard to the private rights of the citizen as in such legislation as the Data Protection Act 1998, Human Rights Act 1998, Freedom of Information Act 2000 and the Regulation of Investigatory Powers Act 2000. The system is operated in accordance with a Code of Practice designed to ensure these rights of the individual are balanced against the need to secure the public interest and all control room operatives are all licensed under the SIA.

## 7. PERSONNEL IMPLICATIONS

7.1 There are no additional personnel requirements as the CCTV system is operated and maintained by external contractors and the necessary contract monitoring is carried out by the existing control room staff, based at the Civic Centre.

<b>Non-Applicable Sections:</b>	[List non-applicable sections here]
Background Documents: (Access via Contact Officer)	Report to the Executive Capital Monitoring and approvals 11 <sup>th</sup> February 2015



# Key Performance Monitoring

Description of performance indicators	Criticality	Measure	Frequency	Target %	Apr-14			May-14			Jun-14			Jul-14			Aug-14			Sep-14		
					Monthly Measure	Completed	Actual %	Monthly Measure	Completed	Actual %	Monthly Measure	Completed	Actual %	Monthly Measure	Completed	Actual %	Monthly Measure	Completed	Actual %	Monthly Measure	Completed	Actual %
Number of shifts with full complement of appropriately trained security staff on duty	Gold	Audit	Monthly	100	100	97.68	97.68	100	96.97	96.97	100	98.96	98.96	100	98.98	98.98	100	99.94	99.94	100	98.8	98.8
Evidence copied for law enforcement agencies and other third parties within 24 hours of request	Silver	Log Book	Monthly	100	25	39	156	25	22	88	25	18	72	25	17	68	25	28	112	25	24	96
Requests by data subjects dealt with within 28 days	Gold	Log Book	Monthly	100	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	100
Number of complaints about the service provided by the contractor	Gold	Log Book	Quarterly	Nil	0	0	0	0	0	0	0	0	0	0	1	99	0	0	0	0	0	0
Comprehensive recording and reporting of incidents	Gold	Production of monthly report	Monthly	100	3000	4628	154.2667	3000	4538	151.2667	3000	4885	162.8333	3000	4320	144	3000	5070	169	3000	5739	191.3
Comprehensive recording and reporting of faults	Bronze	Examination of log	Monthly	90	5	7	140	5	3	60	5	4	80	5	4	80	5	3	60	5	4	80
CCTV control room operated 24 hours per day, 7 days a week	Gold	Audit	Monthly	100	Yes / No	Yes	100	Yes / No	Yes	100	Yes / No	Yes	100	Yes / No	YES	100	Yes / No	YES	100	Yes / No	YES	100
Contractor monitoring - produce performance reports within 10 days of end of reporting month	Bronze	Receipt	Monthly	100	Yes / No	Yes	100	Yes / No	Yes	100	Yes / No	Yes	Yes	Yes / No	Yes	100	Yes / No	YES	100	Yes / No	YES	100



# Key Performance Monitoring

Description of performance indicators	Criticality	Measure	Frequency	Target %	Oct-14			Nov-14			Dec-14			Jan-15			Feb-15			Mar-15		
					Monthly Measure	Completed	Actual %	Monthly Measure	Completed	Actual %	Monthly Measure	Completed	Actual %	Monthly Measure	Completed	Actual %	Monthly Measure	Completed	Actual %	Monthly Measure	Completed	Actual %
Number of shifts with full complement of appropriately trained security staff on duty	Gold	Audit	Monthly	100	100	90	90	100	98.8	98.8	100	98.45	98.45	100	98.68	98.68	100	95.5	95.5	100	97.88	97.88
Evidence copied for law enforcement agencies and other third parties within 24 hours of request	Silver	Log Book	Monthly	100	25	21	84	25	22	88	25	16	64	25	15	60	25	26	104	25	15	60
Requests by data subjects dealt with within 28 days	Gold	Log Book	Monthly	100	0	1	100	0	1	100	0	1	100	0	0	0	0	0	0	0	0	0
Number of complaints about the service provided by the contractor	Gold	Log Book	Quarterly	Nil	0	1	99	0	0	0	0	1	99	0	0	0	0	0	0	0	1	99
Comprehensive recording and reporting of incidents	Gold	Production of monthly report	Monthly	100	3000	5069	168.9667	3000	4443	148.1	3000	4515	150.5	3000	3607	120.2333	3000	3160	105.3333	3000	4927	164.2333
Comprehensive recording and reporting of faults	Bronze	Examination of log	Monthly	90	5	8	160	5	5	100	5	9	180	5	4	80	5	7	140	5	4	80
CCTV control room operated 24 hours per day, 7 days a week	Gold	Audit	Monthly	100	Yes / No	YES	100	Yes / No	Yes	100	Yes / No	Yes	100	Yes / No	Yes	100	Yes / No	NO	95.5	Yes / No	Yes	100
Contractor monitoring - produce performance reports within 10 days of end of reporting month	Bronze	Receipt	Monthly	100	Yes / No	YES	100	Yes / No	Yes	100	Yes / No	Yes	100	Yes / No	Yes	100	Yes / No	YES	100	Yes / No	Yes	100

Customer	Incident ID	Site	Subject	Description	Priority	Created	Work Order Technician	WO Resolution Time (Calculated)	Status	FSR Description
Bromley	01-0002783	BRO0037	No Video	No Video	P1	6/1/15 13:14+0000	Yes	Yes	Closed	no power at location camera fed from local lamp column, checked power at column on traffic island and 2 others no power, reported to bill ogg he will pass to street lighting
Bromley	01-0002808	BRO0119	No Video	No Video	P1	8/1/15 12:32+0000	Yes	Yes	Closed	Multiple FSRs
Bromley	01-0002812	BRO Civic Centre Car Park	Intercom	Intercom system has	P3	9/1/15 14:44+0000	Yes	Yes	Closed	found loose wiring inside handset re-connected and now working O.k.
Bromley	01-0002816	BRO Bus Lane Enforcement Office	Monitor Wall	Cams 31, 32, 119 & 120 in bus lanes. Cameras ok on spot monitors but not switching on monitor wall correctly.	P1	12/1/15 09:11+0000	Yes	Yes	Closed	Inspected monitor wall server and found several cameras are not calling up properly. Restarted server but this had no effect. Checked settings on server, updated camera lists and reset server. On restart i checked all cameras, and they are now calling up correctly.
Bromley	01-0002845	BRO0039	No Video	Power cut was reported in this area but camera 39 has not come back on.	P1	14/1/15 11:24+0000	Yes	Yes	Closed	Attended site and checked video locally, no video. Found RCD had tripped, reset and rechecked video, video now ok. Tested by operator who confirmed video and control have now been restored.
Bromley	01-0002874	BRO0034	Interference	Picture is breaking up	P1	20/1/15 09:33+0000	Yes	Yes	Closed	Found power supply to be faulty. Relaced with new one and confirmed with control - camera working to spec.
Bromley	01-0002875	BRO0119	No Focus	No Focus	P1	20/1/15 09:37+0000	Yes	Yes	Closed	Reset and checked all wiring. Checked with control all working to spec.
Bromley	01-0002877	BRO0037	No Video	No Video	P1	20/1/15 10:52+0000	Yes	Yes	Clarification	Multiple FSRs
Bromley	01-0002897	BRO Bollard High Street	Intercom	Client has reported that the intercom is not working.	P3	26/1/15 09:01+0000	Yes	Yes	Closed	The commend module located at the bollard had frozen thinking that it was connected to the control room, I opened the unit removed the network cable and power cycled the unit, the unit now communicates with control room and 2 way communication now works.
Bromley	01-0002925	BRO0075	No Video	No Video	P1	29/1/15 11:35+0000	Yes	Yes	Closed	On arrival found no video to this camera. Reset, checked with control and confirmed working to spec

Incident ID	Site	Subject	Description	Priority	Created	Work Order Technician	Response	Resolution	Status	FSR Description	FSR Count
01-0002986	BRO0119	No Focus	No Focus	P1	9/2/15 09:46 +0000	Paul Rodgers	Yes	Yes	Closed	Once on site checked with control room and found no focus control. Checked volts off ZVR 530 plus rebooted receiver and freed up lens as seemed focus had got stuck. Repowered up, checked and tested several times - all good and working to spec	1
01-0003098	BRO0078	Camera Upside Down	Camera upside down	P1	23/2/15 09:06 +0000	Paul Rodgers	Yes	Yes	Closed	Reset but did not bring rectify problem. Reset again and left it for a while before booting back up. Checked with control who confirmed working to spec	1



Customer	Incident ID	Site	Subject	Description	Priority	Created	Work Order Technician	WO Resolution Time (Calculated)	WO Response Time (Calculated)	Status	Work Order Work Flow	FSR Count	FSR Description
Bromley	01-0003157	BRO0051	No Video	No Video	P1	5/3/15 09:30 +0000	Steve Cross	Yes	Yes	Closed	Completed	2	Multiple FSRs
Bromley	01-0003178	BRO Bus Lane Enforcement Office	No Video	No video on DVD player to workstation	P1	9/3/15 11:49 +0000	Steve Harris	Yes	Yes	Closed	Completed	2	Multiple FSRs
Bromley	01-0003239	BRO Civic Centre Car Park	Monitor Down	Client has reported that there is a monitor down in the attendance lodge in the car park	P3	16/3/15 11:36 +0000	Steve Harris	Yes	Yes	Quote Sent	JIS Complete	1	no image on monior on arrival video ok going on, power all ok going onto unit monitor appears to be faulty
Bromley	01-0003240	BRO0018	No Video	No Video to camera facing Bollard	P1	16/3/15 15:06 +0000	Richard Baker	Yes	Yes	Closed	Completed	1	At site checked camera and found no power going to camera. Traced PS to cabinet and found failed 12v VDC PSU. Swapped out - checked and tested with control - camera working to spec
Bromley	01-0003255	BRO0082	No Zoom	No Zoom	P1	18/3/15 09:24 +0000	Steve Cross	Yes	Yes	Closed	Completed	2	Multiple FSRs
Bromley	01-0003281	BRO0075	No Video	No Video	P1	26/3/15 08:44 +0000	Jason Downey	Yes	Yes	Closed	Completed	1	reset rcd, cam now working to spec

Incident ID	Site	Subject	Description	Priority	Created	Work Order Technician	WO Resolution Time (Calculated)	WO Response Time (Calculated)	Status	Work Order Work Flow	FSR Count	FSR Description
01-0003329	BRO Civic Centre	Cash Office Camera - No image	Cash Office Camera - No image	P3	2/4/15 12:47 +0100	Matt Trice	Yes	Yes	Closed	Completed	1	Callout for a camera fault in the cash office, It is actually a new monitor that is required for the cash office and another is also required for the attendants lodge. 2 x 19 inch monitors required asap
01-0003330	BRO Bus Lane Enforcement Office	Vigilant PC	Client has reported that their vigilant pc has crashed and will not turn on again	P1	2/4/15 14:33 +0100	Matt Trice	Yes	Yes	Closed	Completed	1	Attended site as the vigilant pc had switched off and wouldn't turn back on this was because the power lead in the back of the computer was not inserted correctly or fully therefore not making correct contact to power the comuter. Re-inserted the power cable and all is now ok
01-0003346	BRO0079	No Pan & Tilt	No Pan & Tilt	P1	9/4/15 14:47 +0100	Jason Downey	Yes	Yes	Closed	Completed	1	reset fibre card and control now all ok ( faults on 85 and 86 also affecting ptz )
01-0003347	BRO0085	No Pan & Tilt	No Pan & Tilt	P1	9/4/15 14:48 +0100	Jason Downey	Yes	Yes	Closed	Completed	1	ptz issue appeared to be being caused by cam 86, once fault cleared on 86 cam 85 worked all ok
01-0003348	BRO0086	Spinning	Spinning	P1	9/4/15 14:50 +0100	Jason Downey	Yes	Yes	Closed	Completed	1	found loose fibre connection in splice tray, cleaned and re connected. cam now working to spec
01-0003349	BRO0001	No Power	No Power	P1	9/4/15 15:44 +0100	Jason Downey	Yes	Yes	Closed	Completed	2	Multiple FSRs
01-0003531	BRO0088	Wiper Fault	Client has reported that the wiper is split although not affecting the view. Not a priority call out.	P1	29/4/15 12:46 +0100	null	Yes	Yes	Closed	Completed	0	null

Incident ID	Site	Subject	Description	Priority	Created	Work Order Technician	WO Resolution Time (Calculated)	WO Response Time	Status	Work Order Work Flow	FSR Count	FSR Description
01-0003559	BRO0024	Interference	Interference	P2	1/5/15 14:13 +0100	Steve Cross	Yes	Yes	Closed	Completed	3	Multiple FSRs
01-0003665	BRO0011	Wiper Fault	Wiper stuck across screen	P1	19/5/15 09:03 +0100	Paul Rodgers	Yes	Yes	Closed	Completed	1	attended this fault as wiper faulty once on site found wiper arm stopped half way across the screen managed to free up with working back and forth and using wd40 but that checked all working to spec but there was issue with the pan that they hadnt reported as it kept getting stuck as well so fixed that issue as well with freeing up cam now all working to spec
01-0003702	BRO Bollard High Street	Intercom	Client has reported that they cannot hear anything from the intercom at the bollard.	P3	26/5/15 10:30 +0100	Richard Baker	Yes	Yes	Closed	Completed	1	bromley bollards - no communications between controll room and help point - from speaker - checked connections and power in cabinet - all ok - removed front pannel from speaker device - check network connection - cable tie ethernet and power cable to secure connections - reset device -all ok- check with controll room - all working to spec -replaced 3 bollards as requested
01-0003720	BRO0024	Interference	Interference	P2	28/5/15 14:19 +0100	Matt Trice	Yes	Yes	Closed	Completed	1	Attended Site for interference on the image, Checked video locally and found no fault, Cleaned BNC connector on the fibre cart and power cycled the wireless camera link. Sent colour bars down the fibre to the control room which was a clear image so il reconnected the BNC connector to the fibre card and checked with control that the image was now clear. Control confirmed working to spec

Site	Subject	Description	Priority	Created	Work Order Technician	WO Resolution Time (Calculated)	WO Response Time (Calculated)	Status	Work Order Work Flow	FSR Count	FSR Description
BRO0009	No Video	No Video	P1	1/6/15 11:59	Matt Trice	YES	YES	Closed	Completed	3	Multiple FSRs
BRO0117	No Zoom	No Zoom	P1	9/6/15 11:18 +0100	Paul Rodgers	YES	YES	Closed	Completed	1	Checked and tested lens and reciever but receiver was glued or stuck to the top of inside housing so when lifting housing out of the way it pulls plugs off receiver. Stripped out cam and lens and fitted another one. Wired in - checked and tested, all working to spec plus put new lens details on loc-8 and decommissioned old len
BRO0087	No Video	No Video	P1	12/6/15 11:32 +0100	Matt Trice	YES	YES	Closed	Completed	1	Attended this camera for loss of video. At site found that there is power cut in the area and all shops are without power. This must be a major incident as the power has been off for a considerable time. Assume video will return when power is restored. No action taken.
BRO0042	No Video	No Video	P1	17/6/15 14:40 +0100	Jason Downey	YES	YES	Closed	Completed	1	Glowed fibre from Camera 42, unable to see light. Need to pull out fibre tray within rack room. Unable to do so at time due to state of cabling as this could affect other fibre connections. Changed the barrell connector on the patch panel. Now working to spec
BRO0001	Poor Image	Poor image - practically blacked out	P1	22/6/15 08:52 +0100	Ross Smith,Steve Harris	YES	No	Quote Required	Multiple Work Orders (2)	2	Multiple Work Orders
BRO0056	No Video	No Video	P1	29/6/15 11:27 +0100	Zak Ali	YES	No	Quote Required	Dispatched	1	power from cab ok and off of psu, no video. cam will need replacing
BRO0090	No Video	No Video	P1	30/6/15 10:30 +0100	Ross Smith	YES	No	Quote Required	Dispatched	1	Attended camera for a no video fault, I have video from thge camera coming on to the meyertech reciever board but no video coming off of this to the fiber card. I telephoned the control room to see if they could move the camera but they have no control. i have barreled through the rg59 cables so that at least the control room has an image. A new Meyertech ZVR 530 reciever board is needed for this camera. I have also check all power connections whilst I was there.
BRO - Bus Lanes Office	Workstation	Client has reported that one of their workstations is not turning on	P1	30/6/15 12:10 +0100	Steve Harris	YES	No	Revisit Required	Dispatched	2	Multiple FSRs

Incident ID	Site	Subject	Description	Priority	Created	Work Order Technician	WO Resolution Time (Calculated)	WO Response Time (Calculated)	Status	Work Order Work Flow	FSR Count	FSR Description
01-0003948	BRO0077	Interference	InterferenceMatt Trice attended yesterday :Attended camera for interference on the image, I have power cycled the equipment and cleaned the BNC connectors which seems to of cleared up the interference, However there is a rather large amount of spiders web on the front of the shoe box housing which is causing an obstruction on the image.	P1	1/7/15 10:09 +0100	Steve Cross	Yes	Yes	Closed	Completed	2	Multiple FSRs
01-0003964	BRO0002	Focus	Focus	P1	2/7/15 10:39 +0100	Steve Cross	Yes	Yes	Closed	Completed	1	Power cycled the MIC camera which has resolved the auto focus issue
01-0004004	BRO0116	No Control	No control / focus	P1	10/7/15 08:51 +0100	Zak Ali	Yes	Yes	Closed	Completed	2	Multiple FSRs
01-0004021	BRO0120	Not Recording	Not Recording	P1	13/7/15 12:59 +0100	Matt Trice	Yes	Yes	Closed	Completed	1	Upon arrival I have checked the review suite to check when the recording stopped, I found that camera 120 stopped recording at 07.20 on the 02.07.15 when I checked for todays date the recording had started again at 09.30, So I could not ascertain what the original fault was.
01-0004027	BRO - Bus Lanes Office	Monitor Walls	Complete loss of video to all wall monitors. Loss of text overlay.	P1	14/7/15 11:12 +0100	Matt Trice	Yes	Yes	Closed	Completed	1	I have found that the BBL labelled Vigilant elite unit was switched off in the rack room so I re-booted this so that the video images were now being displayed in the Bus Lane Control room but the text overlay and the time are still not being displayed on the monitors, Whilst speaking to Alan Herve he was fiddling on the keyboards and has got the text overlay back, But it was located in the wrong place, I have moved the text on the monitors now with the help of Bill Ogg. All ok now
01-0004065	BRO0083	Wiper Fault	Wiper is stuck across cameraA/link No. 8256	P1	21/7/15 10:52 +0100	Jason Downey	Yes	Yes	Closed	Completed	1	wiper stuck, reset dome now working ok
01-0004075	BRO Civic Centre Control Room	Spot Monitors	No video reported to spot monitors in control room and bus lane control room	P1	23/7/15 10:55 +0100	Matt Trice	Yes	Yes	Closed	Completed	1	Call out for spot monitors in control room and in bus lane control room. When I arrived on site Bill had reset the matrix unit and rectified the fault.

Incident ID	Site	Subject	Description	Priority	Created	Work Order Technician	WO Resolution Time (Calculated)	WO Response Time (Calculated)	Status	Work Order Work Flow	FSR Count	FSR Description
01-0004141	BRO0010	CCTV-EUR-0872 - No Video	No Video	P1	3/8/15 11:12 +0100	null	Yes	Yes	Quote Sent	Authorisation Required	2	Multiple FSRs
01-0004156	BRO0027	No Video	No Video	P2	5/8/15 13:12 +0100	Matt Trice	Yes	Yes	Customer Action Req	Completed	1	Attended site as a no video call out, There has been a new lamp column installed and the rapid deployment camera has been relocated from the old column to the new column but has not had the supply cable to the comado socket wired back in to the lamp column control gear, (There is also no Cut out wired in the bottom of the lamp column just cables connected in connector block so there is still work to be carried out) Once this is done the camera will become active again
01-0004226	BRO0036	No Video	No Video	P1	17/8/15 08:55 +0100	Richard Baker	Yes	Yes	Closed	Completed	1	at site checked and found no video locally.checked connections and found power all ok but no video from board. all wiring and fuses were but transformer was very hot-allowed to cool down and checked- all working to spec cover left loose on Bosch PSU
01-0004261	BRO0036	No Video	No Video	P1	19/8/15 13:11 +0100	Matt Trice	Yes	Yes	Closed	Completed	1	Attended site for no Video
01-0004271	BRO Civic Centre Control Room	AL8285 POWER CUT LED TO FAILURE OF MONITOR WALL	POWER CUT LED TO FAILURE OF MONITOR WALL	P1	24/8/15 09:26 +0100	Danny Ray	Yes	Yes	Closed	Completed	1	Attended site to investigate reported fault with power issue at control room, found UPS had kept system online and operational and Bill had already carried out restoring video / power to monitor wall. Monitor 4 on the wall was still offline, checked power being fed to monitor which was ok (220vac) so monitor has gone faulty and not powering up.
01-0004293	BRO Bollard High Street	Bollard has been hit and needs inspecting	Bollard has been hit and needs inspecting	P3	26/8/15 11:17 +0100	Ross Smith	Yes	Yes	Quote Required	Completed	1	bollard beyond repair, made safe with bill so not trip hazard, bollard to be replaced asap

Incident ID	Site	Subject	Description	Priority	Created	Work Order Technician	WO Resolution Time (Calculate d)	WO Response Time (Calculate d)	Status	Work Order Work Flow	FSR Count	FSR Description
01-0004441	BRO Bus Lane Enforcement Office	Double Text	There is double text overlay on the monitors in bus lane control room	P1	18/9/15 10:08 +0100	Zak Ali	Yes	Yes	Closed	Completed	1	Text overlay had to be rebooted. This was done with the assistance of Bill. if the same problem occurs contact Bill as he didn't give me a chance to write down a step by step for our records.
01-0004444	BRO0042	No Control	No Control	P1	18/9/15 14:07 +0100	Steve Cross	Yes	Yes	Closed	Completed	0	Operator called to say control had returned
01-0004447	BRO0033	No Control	Camera is spinning out of control	P1	18/9/15 14:53 +0100	Steve Cross	Yes	Yes	Closed	Completed	1	The camera was no longer spinning. Control is good locally. Spent an hour trying to call the control room (engaged) Call matt to see if there is another number. Got altrnative number. Camera now has control and video.
01-0004456	BRO Civic Centre Control Room	Spot Monitors	No display on spot monitors	P1	21/9/15 14:44 +0100	Matt Trice	Yes	Yes	Closed	Completed	1	Attended call out for no display to the spot monitors on the workstation. REset the video matrix that outputs the video to the spot monitors. All now working to spec. Fault sheet signed and filed in office
01-0004457	BRO Civic Centre Control Room	No Video	No display to the monitor wall following a power cut.	P1	21/9/15 14:56 +0100	Matt Trice	Yes	Yes	Closed	Completed	1	Attended site for no display to monitor wall following a power cut. Re-booted the monitor wall controllers. All now working to spec. Fault sheet signed and filled in the office.
01-0004501	BRO0024	No Video	No Video - fibre unit is reading no signal	P2	28/9/15 14:18 +0100	Paul Rodgers	Yes	Yes	Closed	Completed	2	Multiple FSRs

		2015	2015	2015	2015	2015	2015	2015	2015	2015	2015	2015	2015
		January	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec
<b>Number of Call Outs</b>		<b>10</b>	<b>2</b>	<b>6</b>	<b>7</b>	<b>4</b>	<b>8</b>	<b>6</b>	<b>7</b>	<b>6</b>			
<b>Responded on time</b>	No.	10	2	6	7	4	8	6	7	6			
	%	100%	100%	100%	100%	100%	100%	100%	100%	100%			
<b>Repaired on time</b>	No.	10	2	5	7	4	4	6	7	6			
	%	100%	100%	83%	100%	100%	50%	100%	100%	100%			
<b>Outstanding</b>	No.	0	0	0	0	0	4	0	0	0			
	%	0%	0%	0%	0%	0%	50%	0%	0%	0%			
<b>Attendance to Monthly Meeting</b>	%	100%	100%	100%	100%	100%	100%	100%	100%	100%			
<b>Checked by Project Engineer</b>	No.	0	1	3	4	1	2	2	2	2			
	%	0%	50%	50%	57%	25%	25%	33%	29%	33%			
<b>Completion of log cards same working day</b>	No.	10	2	6	7	4	8	6	7	6			
	%	100%	100%	100%	100%	100%	100%	100%	100%	100%			
<b>Completion of each installation within stated timetable</b>	%	100%	100%	100%	100%	100%	100%	100%	100%	100%			
<b>Reinstate each system to full working order after PPM</b>	%	100%	100%	100%	100%	100%	100%	100%	100%	100%			



Report No:  
CSD15115

London Borough of Bromley

**PART ONE - PUBLIC**

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**Decision Maker:** Public Protection and Safety PDS Committee

**Date:** 3<sup>rd</sup> November 2015

**Decision Type:** Non-Urgent                      Non-Executive                      Non-Key

**Title:** **WORK PROGRAMME AND CONTRACTS REGISTER**

**Contact Officer:** Stephen Wood, Democratic Services Officer  
Tel: 020 8313 4316 E-mail: stephen.wood@bromley.gov.uk

**Chief Officer:** Mark Bowen, Director of Corporate Services

**Ward:** All

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1. Reason for report

- 1.1 Members are asked to review the Committee's Work Programme and to consider the contracts summary for the Public Protection and Safety Portfolio.
- 1.2 Members should note that the Work Programme is fluid and subject to as change as required.
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**2. RECOMMENDATION**

**2.1 That the Committee:**

- (i) reviews its Work Programme (Appendix 1); and
- (ii) Notes the Public Protection and Safety Portfolio Contracts (Appendix 2).

### Corporate Policy

1. Policy Status: Existing Policy: Committees normally receive a report on The Work Programme and Contracts Register at each meeting.
  2. BBB Priority: Excellent Council Safer Bromley
- 

### Financial

1. Cost of proposal: No Cost
  2. Ongoing costs: Not Applicable:
  3. Budget head/performance centre: Democratic Services
  4. Total current budget for this head: £326,980.
  5. Source of funding: 2015/16 revenue budget
- 

### Staff

1. Number of staff (current and additional): 10 posts (8.75fte)
  2. If from existing staff resources, number of staff hours: Maintaining the Committee's work programme normally takes less than an hour per meeting.
- 

### Legal

1. Legal Requirement: None:
  2. Call-in: Not Applicable: This report does not involve an executive decision.
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### Customer Impact

1. Estimated number of users/beneficiaries (current and projected): This report is primarily for the benefit of Committee Members.
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### Ward Councillor Views

1. Have Ward Councillors been asked for comments? No
2. Summary of Ward Councillors comments: N/A

### 3. COMMENTARY

#### Forward Programme

- 3.1 The table at **Appendix 1** sets out the Public Protection and Safety PDS Forward Work Programme. The Committee is invited to comment on the schedule and to propose any changes it considers appropriate.
- 3.2 Other reports may come into the programme - schemes may be brought forward or there may be references from other Committees, the Portfolio Holder or the Executive.

#### Contracts Register

- 3.3 A Public Protection and Safety Contracts Register Summary is at **Appendix 2**.

### 4. POLICY IMPLICATIONS

- 4.1 Each PDS Committee is responsible for setting its own work programme.

<b>Non-Applicable Sections:</b>	Financial/Legal/Personnel
Background Documents: (Access via Contact Officer)	Previous Work Programme Reports and Minutes of the previous meeting.

## PP&amp;S PDS COMMITTEE - FORWARD WORK PROGRAMME

<b>PUBLIC PROTECTION AND SAFETY PDS—3<sup>rd</sup> November 2015</b>
Matters Arising
Chairman's Update
Police Update
Budget Monitoring
CCTV Update Report.
Portfolio Plan and Enforcement Activity Update
Review of SBP Minutes
Substance Mis-Use Update Report.
Work Programme and Contracts Register
<b>PUBLIC PROTECTION AND SAFETY PDS—20<sup>th</sup> January 2016</b>
Matters Arising
Chairman's Update
Police Update
Portfolio Holder Update
MOPAC Update
Presentation from Victim Support
Review of SBP Minutes.
Trading Standards Update Report
Work Programme and Contracts Register
<b>PUBLIC PROTECTION AND SAFETY PDS—2<sup>nd</sup> March 2016</b>
Matters Arising
Chairman's Update
Police Update
Review of SBP Minutes
Presentation from Bromley Youth Council
Update from SLAM
Budget Monitoring
Update Report on the PREVENT Strategy.
Portfolio Holder Update
Food Safety Update Report
Work Programme and Contracts Register

## Public Protection and Safety Contracts Register Summary

<b>Contract</b>	<b>Start</b>	<b>Complete</b>	<b>Extension granted to</b>	<b>Contractor</b>	<b>Total Value £</b>	<b>Annual Value £</b>	<b>Public Protection &amp; Safety PDS</b>
CCTV Maintenance	1.4.2012	31.03.17	N/A	Eurovia	Fixed 5 years £214,256	£42,851	
CCTV Control Room Monitoring	1.4.2012	31.03.17	N/A	OCS	Fixed 5 years £1,263,258	£252,652	
Dog Collection – Stray and Abandoned Dogs	1.12.2012	31.03.14	30.04.17	SDK Environmental Ltd	£280,810	£63,566	PP&S PDS 08/04/2017 Extended to 30.04.2017
Kennels – Stray and Abandoned Dogs	1.12.2012	30.03.14	30.04.17	Woodland Annual Care Ltd	£360,950	£96,000 (Average variable cost)	PP&S PDS 08/04/15. Extended to 30.04.2017.
Vets Animal Welfare Enforcements	1.4.2014	31.3.15	31.03.17	Corporation of London Veterinary Service	£42,000	£14,000	Waiver agreed by Executive Director of Environmental and Community Services.
Bromley Domestic Abuse Support Groups	1.9.2013	31.3.17	N/A	Bromley Women's Aid	£92,212	£25,760 (Average per annum)	Funded by MOPAC
Safer Bromley Van	1.4.2013	31.3.2017	N/A	Victim Support	£105,751	£26,440 Average per annum)	Funded by MOPAC

<b>Contract</b>	<b>Start</b>	<b>Complete</b>	<b>Extension granted to</b>	<b>Contractor</b>	<b>Total Value £</b>	<b>Annual Value £</b>	<b>Public Protection &amp; Safety PDS</b>
Domestic Abuse Advocacy Project	1.4.2014	31.3.2017	N/A	Victim Support	£349,285	£116,385	MOPAC funded.
Domestic Abuse Perpetrator Programme	1.5.2015	31.3.2017	N/A	DVIP	£54,627	£28,452	Funded by MOPAC
Schools Programme, Volunteer Manager, and Resettlement Officer	1.10.2015	31.3.2017	N/A	Bromley Women's Aid	£86,570 Average	£57,713 per annum)	Funded by DCLG